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# Curriculum vitae

##### Meredith A. Newman, Ph.D.

#### ADDRESS

*Office:*

Department of Public Policy & Administration

Steven J. Green School of International and Public Affairs

PCA 354A

Modesto Maidique Campus

newmanm@fiu.edu

**EDUCATION**

Ph.D., Policy Studies, Deakin University, Australia, 1994

Master of Public Administration, University of Central Florida, Orlando, Florida, 1990

Bachelor of Arts, Political Science, Deakin University, Australia, 1989

General Certificate of Education, University of London at Paris, France, 1975

**PROFESSIONAL EXPERIENCE**

2006 - present Florida International University

Distinguished University Professor, August 2023 -

Professor, Department of Public Policy and Administration, August 2019 - present

 Vice Provost for Faculty and Global Affairs, October 2014 – August 2019

 Vice Dean, College of Arts & Sciences, April 2014 – September 2014

Senior Associate Dean, College of Arts & Sciences, January 2013 – March 2014

Professor and Chair, Department of Public Administration, College of Arts & Sciences, 2008 - 2012

Professor and Director, School of Public Administration, College of Social Work, Justice, and Public Affairs, 2006 - 2007

2003 - 2006 University of Illinois at Springfield

 Chair, Department of Public Administration

 Professor, 2005

 Associate Professor, 2003-2005

1994 - 2003 Washington State University

 Associate Professor, 1998 - 2003

 Department of Political Science

 Director, Master of Public Affairs and Associate Chair, 1998 - 1999

 Assistant Professor, Department of Political Science, 1994 - 1998

1991 - 1994 University of Central Florida

######  Adjunct Instructor

 Department of Public Administration

1979 - 1987 United States Department of State, Washington DC

 Administrative Officer, American Embassy, Singapore, Republic of Singapore

 Administrative Officer, American Embassy, Kuala Lumpur, Malaysia

 Administrative Officer, American Embassy, Dakar, Senegal

1978 - 1979 World Bank, Washington DC

 Bilingual Administrative Officer (French/English)

1974 - 1977 Australian Department of Foreign Affairs, Canberra

 Assistant to Ambassador, Australian Embassy, Hanoi, Viet Nam

 Assistant to Military Attaché, Australian Embassy, Paris, France

**PROFESSIONAL ACHIEVEMENTS AND AWARDS**

Recipient, Senator Boorsma Award for International Outreach, Southeastern Conference on Public

 Administration, September 23, 2021.

Recipient, The O.P. Dwivedi Award for Outstanding Contribution to the Advancement of Public

 Administration and Public Policy in the World, Lisbon, Portugal, July 25, 2019.

Appointed, Vice President for International Cooperation, International Association of Schools and

 Institutes of Administration, 2019-2022.

Elected, Member, Board of Management, International Association of Schools and Institutes of

 Administration, 2019-2022.

Appointed, Vice President for International Cooperation, International Association of Schools and

 Institutes of Administration, 2016-2019.

Elected, Member, Board of Management, International Association of Schools and Institutes of

 Administration, 2016-2019.

Recipient, ASPA Section for Women in Public Administration Joan Fiss Bishop Leadership Award,

 Washington DC, March 17, 2014.

Recipient, 2014 Florida Glass Ceiling Award, Fourth Annual Florida Women’s Conference. Nova

 Southeastern University, March 7, 2014.

Elected, Member, Board of Management, International Association of Schools and Institutes of

 Administration, 2013-2016.

Recipient (with Sharon Mastracci and Mary Guy), 2013 Academy of Management Public-Nonprofit

 Division Best Book Award.

Recipient (with Sharon Mastracci and Mary Guy), 2013 Best Book Award in Human Resource

 Management Research, American Society for Public Administration Section on Personnel Administration

 and Labor Relations, for *Emotional Labor and Crisis Response: Working on the Razor’s Edge*.

Recipient, UCF, College of Health and Public Affairs Professional Achievement Award, 2012.

Recipient, UCF, College of Health and Public Affairs Outstanding Alumni Award, 2012.

Recipient, FIU Top Scholars Award, 2012 and 2009.

Member, The Australia and New Zealand School of Government (ANZSOG) International Academic

 Reference Group, 2012.

Recipient, 8th Annual Women’s History Reception Honoring Outstanding Women in our Community,

 ASPA South Florida Chapter, Miami, March 24, 2011.

Recipient, Lifetime Achievement in Public Human Resources Scholarship Award, ASPA Section on

 Personnel Administration and Labor Relations, March 13, 2011.

Recipient (with Mary Guy and Sharon Mastracci), 2010 Best Book Award, Academy of Management

 Public and Nonprofit Division, for *Emotional Labor: Putting the* Service *in Public Service*.

Vice-President for North America, International Association of Schools and Institutes of Administration,

 2010-2013.

President, American Society for Public Administration, 2010-2011.

Elected, Fellow, National Academy of Public Administration, November 2009.

Elected, Member, Board of Management, International Association of Schools and Institutes of

 Administration, July 2010.

Recipient (with Mary Guy and Sharon Mastracci), 2009 Best Book Award, American Society for Public

 Administration Section on Public Administration Research, for *Emotional Labor: Putting the* Service *in*

 *Public Service*.

Recipient (with Mary Guy and Sharon Mastracci), 2009 Best Book Award in Public Sector Human

 Resources, American Society for Public Administration Section on Personnel and Labor Relations, for

 *Emotional Labor: Putting the* Service *in Public Service*.

Appointed, ASPA International Coordinator, 2009.

Elected, Vice President, American Society for Public Administration, March, 2008.

Recipient, Presidential Citation of Merit, American Society for Public Administration, March 26, 2007.

Appointed to Associate Editor for Special Features and International Outreach, *Review of Public Personnel*

 *Administration* (2007-).

Appointed to Editorial Advisory Board, *Public Administration Research Annual* (2006-).

Chair, Commission on Peer Review and Accreditation, National Association of Schools of Public Affairs

 and Administration 2006-2007.

Appointed to Commission on Peer Review and Accreditation, National Association of Schools of Public

 Affairs and Administration, 2004-2007.

Recipient, Editors’ Choice Award, *Public Administration Review*, 2003.

Elected to Vice-Chair (then Chair), Executive Council, Section on Public Administration Research,

 American Society for Public Administration (2003-2005).

Elected to Executive Council, Section on Ethics, American Society for Public Administration (2003-).

Appointed to Executive Committee, Section on Public Administration Research, American Society for

 Public Administration (2002-2004).

Nominated, Excellence in Teaching Award, National Association of Schools of Public Affairs and

 Administration (2001).

Appointed to Executive Committee, Section on Public Administration Education, American Society for

 Public Administration (2001-2004).

Appointed to Editorial Board, *Public Performance & Management Review* (2000-).

Appointed to Special Features Editor, *Review of Public Personnel Administration* (2000-).

Nominated, Marian E. Smith Faculty Achievement Award (2000).

Chair, Section for Women in Public Administration, American Society for Public Administration(2000

 -2001).

Elected to Executive Council, Section on Ethics, American Society for Public Administration (1999-2002).

Appointed to Board of Editors, *Public Administration Review* (1998-2004).

Appointed to Book Review Editor, *Public Voices* (1998-2001).

Recipient, 1998 Distinguished Research Award, Section for Women in Public Administration, American

 Society for Public Administration.

Recipient, 1998 Research Excellence Award, Washington State University Vancouver.

Elected to National Council of the American Society for Public Administration, Region IX Representative

 (1995-1998).

Appointed to Executive Council of the Pacific Northwest Political Science Association (1995-1998).

Executive Board, Section on Women in Public Administration, American Society for Public

 Administration (1994-1997).

Nominated for Herbert Kaufman Award, American Political Science Association, Best Paper on Public

 Administration, 1992.

Best Paper Award, Southeastern Conference for Public Administration, 1992.

**COMPETITIVE GRANT AWARDS FOR SUPPORT OF SCHOLARSHIP**

Ali, Susanna Bruns (PI), Maria Ilcheva (Co-PI), and Meredith A. Newman (Co-PI), City of Boynton Beach Diversity, Equity and Inclusion Assessment of City Systems ($293,000), funded, 2020.

Newman, Meredith A. (PI), and Susanna Bruns Ali (Co-PI), US Marine Corps Gender-Integrated Recruit Training Study ($380,355), not funded, 2020.

Cheng, Shaoming, Allan Rosenbaum, and Meredith A. Newman, Community Internship Program for

 Cuban Youth, Department of State ($753,989), not funded, 2016.

Cheng, Shaoming, Allan Rosenbaum, and Meredith A. Newman, Summer Institutes for International

 Undergraduate Student Leaders on Women’s Leadership and Civic Engagement, Department of State,

 ($240,000, with a two year non-competitive extension of $240,000 per year), 2015.

Cheng, Shaoming, Mohamad Alkadry, Allan Rosenbaum, and Meredith A. Newman, Entrepreneurship,

 Gender Empowerment, and Democratization in Morocco, Department of State, Bureau of Near Eastern

 Affairs, Middle East Partnership Initiative, ($1,500,000), concept paper stage, 2013.

Alkadry, Mohamad, Allan Rosenbaum, Meredith A. Newman, Shaoming Cheng, and Sukumar Ganapati,

 Establishing and Sustaining a University Partnership with University of Karachi in Public Policy and

 Public Administration. Department of State, U.S. Embassy, Islamabad ($996,171), not funded, 2012.

Ganapati, Emel, and Meredith A. Newman, Emotional Labor after the Haitian Earthquake: Haitian and

 International Disaster Relief and Early Recovery Workers in the Rubble, National Center on Minority

 Health and Health Disparities. National Institutes of Health ($175,926), September 2010-June 2012.

Mastracci, Sharon H., Meredith A. Newman, and Mary E. Guy. Why Personnel Managers Must

 Understand Emotional Labor and How to Do So in Practice. IBM Innovation Grant Program. Submitted

 February, 2008. Not funded.

Co-Principal Investigator, Consortia of Washington State University, Oregon State University, and

 Krasnoyarsk State University, Russia. A Program for Public and Civic Affairs Research and Distance

 Education. Department of State. Submitted January, 2001 ($302,381). Not funded.

Grant Award, American Society for Public Administration, Section for Women in Public Administration,

 1997.

Grant Award, Washington State University Vancouver, Dean's Office, October, 1996.

Grant Award, Washington State University Vancouver, Dean's Office, October, 1994.

Grant Award, Washington State University, Directorate of International Programs, September, 1994.

Grant Award, American Society for Public Administration, Section for Women in Public Administration,

 1993.

**PUBLICATIONS**

**Books:**

Mastracci, Sharon, Mary E. Guy, and Meredith A. Newman. 2012. *Emotional Labor and Crisis Response: Working on the Razor’s Edge*, M.E. Sharpe, Inc. (winner of Best Book Awards from Academy of Management, Public & Nonprofit Division; American Society for Public Administration Section on Personnel and Labor Relations)

Guy, Mary E., Meredith A. Newman, and Sharon Mastracci. 2008. *Emotional Labor: Putting the* Service *in Public Service*, M.E. Sharpe, Inc. (winner of Best Book Awards from Academy of Management, Public & Nonprofit Division; American Society for Public Administration Section on Public Administration Research & Theory; American Society for Public Administration Section on Personnel and Labor Relations); translated into Chinese by Renmin University Press, 2014.

**Journal Articles:**

Newman, Meredith A., Susannah Ali, Ariel Powell, and John South. 2023. The Experience of Local Governments in Promoting Equity and Inclusion, *Public Personnel Management Special Issue.* Inclusion in Public Sector Workplaces: Integrating Theory and Practice, 1-26.

Jackson, William, Milena Neshkova, and Meredith A. Newman. Feminine Leadership and Juvenile Justice Outcomes: The Florida Experience. 2023. *Public Administration Review*.

Newman, Meredith A. and Pallavi Awasthi. 2021. Gendered Image of Leadership and the Global Pandemic Response: Revisiting the Value of Feminine Leadership, *International Journal on Spirituality and Organizational Leadership*: 9(2): 21-39.

Zang, Ran, Kylie Redfern and Meredith A. Newman. 2016. A Moderated Mediation Model of the Relationship between Customer-related Social Stressors and Counterproductive Work Behavior of Front-line Service Employees, *International Journal of Selection and Assessment*: 24:3:

Pynes, Joan E. and Meredith A. Newman. 2014. Nonprofit Sector Unionization and Gender Equity: Learning Lessons from a Case Study of Teacher Organization in the St. Louis Archdiocese. *Social Science Research Network* (reprint).

Guy, Mary E., Meredith A. Newman and Nazife Ganapati. 2013. Managing Emotions While Managing Crises. *International Journal of Emergency Services*: 2(1): 6-20.

Zhang, Ran, and Meredith A. Newman. 2012. Emotional Labor: A New Perspective of Human Resource Management in Not-for-profit Organizations, *Journal of Zhejiang University (Humanities and Social Sciences)*: 42(2): 5-21.

Mastracci, Sharon, Meredith A. Newman, and Mary E. Guy. 2011. Emotional Labor: Why and How to Teach It, *Journal of Chinese Academy of Governance*: 1:34-37 (translated version of paper published in *Journal of Public Affairs Education*, 2010, 16(2): 123-141.

Newman, Meredith A., Mary E. Guy, and Sharon Mastracci. 2010. Responsiveness and Accountability in Local Government: The Case of First Responders, *Journal of Regional Studies and Development* 19(1): 1-35.

Newman, Meredith A., Mary E. Guy, and Sharon H. Mastracci. 2010. Beyond Cognition: Affective Leadership and Emotional Labor, *Journal of Chinese Academy of Governance* 2:122-127. This is an abridged, translated version of Newman, Guy & Mastracci, 2009, Beyond Cognition: Affective Leadership and Emotional Labor, *Public Administration Review*, 69(1): 6-20).

Mastracci, Sharon, Meredith A. Newman, and Mary E. Guy. 2010. Emotional Labor: Why and How to Teach It, *Journal of Public Affairs Education*, 16(2): 123-141.

Newman, Meredith A., Mary E. Guy, and Sharon H. Mastracci. 2009. Beyond Cognition: Affective Leadership and Emotional Labor, *Public Administration Review*, lead article, 69(1): 6-20 (lead article).

Pickerill, J. Mitchell, Robert Jackson, and Meredith A. Newman. 2006. Changing Perceptions of Sexual Harassment in the Federal Workplace, 1987-1994, *Law & Policy* 28(3): 368-394.

Mastracci, Sharon; Meredith A. Newman, and Mary E. Guy. 2006. Appraising Emotion Work: Determining Whether Emotional Labor is Valued in Government Jobs. *The American Review of Public Administration*, 36(2): 123-138.

Jackson, Robert A. and Meredith A. Newman. 2004. Sexual Harassment in the Federal Workplace Revisited: Influences on Sexual Harassment by Gender. *Public Administration Review*, 64(6): 663-675.

Katherine C. Naff and Meredith A. Newman. 2004. Prologue and Epilogue, Federal Civil Service Reform: Another Legacy of 9/11? Symposium, *Review of Public Personnel Administration*, 24(3): 191-201; 276-279.

Lovrich, Nicholas P., and Meredith A. Newman. 2004. Research Note. The Hearing of Local Government Interests in State Legislatures: The Effects of Prior Service in City or County Government. *State and* *Local Government Review*, 36(1): 67-77.

Guy, Mary E. and Meredith A. Newman. 2004. Women’s Jobs, Men’s Jobs: Sex Segregation and Emotional Labor. *Public Administration Review*, 64(3): 289-298.

Newman, Meredith A., Robert Jackson, and Douglas Baker. 2003. Sexual Harassment in the Federal

Workplace. *Public Administration Review*, 63(4): 472-483.

Holzer, Marc, Seok-Hwan Lee, and Meredith A. Newman. 2003. Best Practices in Managing Reductions-in-Force: Lessons Learned from the Australian Public Service Reform*. Review of Public Personnel*

*Administration*, 23(1): 38-60.

## Newman, Meredith A. and Michael J. Gaffney. 2002. A Clash of Values: Public Ethics and the *Business*

## of Government. *International Review of Public* *Administration*, 7(1): 17-27. An earlier version appears

## as Public Ethics and Reinventing Government. In Gregory Russell, Ed., *Reinventing Public Administration*, Wadsworth/International Thompson Publishing.

Mills, Janet and Meredith A. Newman. 2002. What Are We Teaching about Gender Issues in Public

Affairs Courses? *Journal of Public Affairs Education*, 8(1): 25-43.

McCurdy, Arthur, Meredith A. Newman, and Nicholas P. Lovrich. 2002. Family-Friendly Workplace

Policy Adoption in General and Special Purpose Local Governments: Learning from the Washington

State Experience. *Review of Public Personnel Administration*, 22(1): 27-51.

Frederickson, H. George and Meredith A. Newman. 2001. The Patriotism of Exit and Voice: The Case of

Gloria Flora. Public Integrity, III(IV): 347-362.

Pynes, Joan E. and Meredith A. Newman. 2001. Non-profit Sector Unionization and Gender Equity:

Learning Lessons from a Case Study of Teacher Organization in the St. Louis Archdiocese. *Review of*

*Public Personnel Administration*, 21(1): 5-26.

## Kelly, Rita M. and Meredith A. Newman. 2001. The Gendered Bureaucracy: Agency Mission, Equality of Opportunity, and Representative Bureaucracies. *Women & Politics*, 22(3): 1-33.

Newman, Meredith A. and Kay Mathews. 1999. Federal Family-Friendly Workplace Policies: Barriers to

Effective Implementation. *Review of Public Personnel Administration*, xix (3): 34-48.

Newman, Meredith A. 1999. A Workforce Under Siege: A Gendered Perspective on Women in Military

Service. Symposium on Violence in the Workplace, Kuotsai Tom Liou (Ed.), *Public Administration and*

*Management: An Interactive Journal*, Vol.4(3).

Newman, Meredith A. and Mary Ellen Guy. 1998. Taylor’s Triangle, Follett’s Web. *Administrative*

*Theory and Praxis*, 20(3): 287-297.

Newman, Meredith A. 1997. Sharpening Critical Thinking Skills in a Public Administration Class.

Special Issues Section, *Journal of Public Administration Education*, 3(2): 263-267.

Newman, Meredith A. 1997. Sex, Race, and Affirmative Action: An Uneasy Alliance. *Public Productivity and Management Review*, 20(3): 295-307.

Newman, Meredith A. 1996. Practicing What We Teach: Beyond the Lecture in a Public Administration

Class. *Journal of Public Administration Education*, 2(1): 16-29.

Newman, Meredith A. 1996. Equal Employment Opportunity and Glass Ceilings: A Contradiction in

Terms? *Public Administration Quarterly*, 19(4): 420-434.

Newman, Meredith A. 1995. Sexual Harassment and Productivity: It's Not Just a U.S. Problem.

Symposium on Gender Issues, *Public Productivity and Management Review*, 19(2): 172-186.

Newman, Meredith A. 1994. Lowi's Thesis and Gender: Implications for Career Advancement. *Public*

*Administration Review*, 54(3): 277-284.

Newman, Meredith A. 1993. Career Advancement: Does Gender Make a Difference? *The American* *Review of Public Administration*, December, Volume 23, Number 4: 361-384.

**Book Chapters:**

Ganapati, N. Emel, Christa L. Remington, and Meredith A. Newman. 2021. Emotional Labor, Gender and Public Administration, in *Handbook of Gender and Public Administration*. Patricia M. Shields, and Nicole M. Elias (Eds.), Edward Elgar Publishing.

Ganapati, N. Emel and Meredith A. Newman. 2019. Australia, in *The Palgrave Handbook of Global Perspectives on Emotional Labor in Public Service*. Mary E. Guy, Sharon H. Mastracci, and Seung-Bum Yang (Eds.), NY: Palgrave/Macmillan: 197-230.

Guy, Mary E. and Meredith A. Newman. 2016. Emotional Labor: The Relational Side of Public Service, in *Public Human Resource Management: Problems and Prospects*, 6th edition, Jerrell D. Coggburn and Richard Kearney (Eds.), CQ Press: 198-207.

Guy, Mary E. and Meredith A. Newman. 2013. Emotional Labor, Job Satisfaction, and Burnout: How Each Affects the Other, in *Human Resource Management in the Public Sector*, Ronald J. Burke, Andrew J. Noblet, and Cary L. Cooper (Eds.), Cheltenham, UK: Edward Elgar Publishing Inc.:132-150.

Newman, Meredith A. 2013. Towards a Service-oriented Government: Crisis Response as a Public Service. In Allan Rosenbaum & Wei Liqun, Eds. *Studies on Administrative Reform: Building Service-oriented Government and Performance Evaluation Systems*. Chinese Academy of Governance Press: 107-124.

Newman, Meredith A. 2012. The Role of Emotional Labor in Public Service. In Wu Wei, Yu Wenxuan, Goh Nguen Wah, Hao Xiaoming, & Lan Zhiyong, Eds. *Building Service-Oriented Government: Lessons, Challenges, and Prospects*, World Scientific Publishing Company Pte Ltd.: 37-49.

Guy, Mary E., Meredith A. Newman, and Sharon Mastracci. 2010. Are We There Yet? From Taylor’s Triangle to Follett’s Web; From Knowledge Work to Emotion Work, In Rosemary O’Leary, David M. Van Slyke, and Soon Hee Kim, Eds. *The Future of Public Administration around the World: The Minnowbrook Perspective*, Washington DC: Georgetown University Press: 33-44.

Guy, Mary E. and Meredith A. Newman. 2010. Valuing Diversity in the Changing Workplace. Chapter in Stephen E. Condrey, Ed., *Handbook of Human Resource Management in Government*, 3rd edition, Jossey-Bass: 149-169.

Guy, Mary E., Meredith A. Newman, Sharon H. Mastracci, and Steven Maynard-Moody. 2010. Emotional Labor in the Human Service Organization. Chapter in Yeheskel Hasenfeld, Ed. *Human Services as Complex Organizations*, Thousand Oaks, CA: Sage Publications: 291-309.

Newman, Meredith A., Mary Guy, and Sharon H. Mastracci. 2009. Beyond Cognition: Affective Leadership and Emotional Labor. Chapter in Jeffrey A. Raffel, Peter Leisink, and Anthony E. Middlebrooks, Eds. *Public Sector Leadership: International Challenges and Perspectives*, Edward Elgar Publishing, Inc.: 231-256. A reprint.

Guy, Mary Ellen and Meredith A. Newman. 2005. Valuing Diversity. The Changing Workplace. In Steven Condrey (Ed.), *Handbook of Human Resource Management in Government*, Second Edition, Jossey-Bass: 143-163.

Newman, Meredith A. Madame Secretary Frances Perkins. 2004. Chapter in Claire L. Felbinger and Wendy A. Haynes (Eds.), *Outstanding Women in Public Administration*.  *Leaders, Mentors, and Pioneers*. M.E. Sharpe, Inc.: 83-102.

## Newman, Meredith A. Broadening Workplace Participation. 2004. In Marc Holzer and Seok-Hwan Lee, Eds., *Public Productivity Handbook*, 2nd Edition, Marcel Dekker, Inc.: 481-497.

Newman, Meredith A. and Nicholas P. Lovrich. 2000. Washington. In Dale Krane, Platon N. Rigos, and

Melvin Hill (Eds.), *Home Rule in America: A Fifty-State Handbook*, Washington DC: Congressional

Quarterly Inc.: 436-444.

Newman, Meredith A. and Aynsley Kellow. 1999. Environmental Policy and Administration in

Australia. In Dennis L. Soden and Brent S. Steel (Eds.), *Handbook of Global Environmental Policy and*

*Administration*, New York, NY: Marcel Dekker, Inc.: 513-528.

Newman, Meredith A. and Mary Ellen Guy. 1999. Gender Issues in Health Care. In Anne Osborne

Kilpatrick and James A. Johnson (Eds.), *Handbook of Health Administration and Policy*, New York, NY:

Marcel Dekker, Inc.: 461-476.

Guy, Mary Ellen and Meredith A. Newman. 1998. Toward Diversity in the Workplace. In Steven

Condrey (Ed.), *Handbook of Practical Human Resource Management in Government*, San Francisco, CA: Jossey-Bass Publishers, Inc.: 75-92.

Newman, Meredith A. and Ari Michelsen. 1998. Economic Development and Environmental Politics in

Australia. In K. Tom Liou (Ed.), *Handbook of Economic Development*, Marcel Dekker: 355-373.

Newman, Meredith A. 1995. The Gendered Nature of Lowi’s Typology: Or Who Would Guess You

Could Find Gender Here? In Georgia Duerst-Lahti and Rita M. Kelly (Eds.), *Gender Power, Leadership,* *and Governance*, University of Michigan Press, 141-164. (An earlier version appeared as Lowi’s Thesis and Gender, *Public Administration Review*, 1994, 54(3).

**WORKS IN PROGRESS**

Remington, Christa, Nazife Ganapati, and Meredith A. Newman. Cross-cultural Emotional Labor: A Study of NGO Workers in Haiti, *International Journal of Public Administration*, Revise and Resubmit.

Ali, Susannah, Meredith A. Newman, Ariel Powell, and John South. Case Study: IDEAs for Change: Academic-University Partnerships to Build Internal Capacity for Sustained Inclusion, Diversity, Equity, and Access. *ICMA/NASPAA Local Government Case Study Project*, Under Review.

Newman, Meredith A., Valerie Patterson, Patterson, Bridgette Cram, and Apu Deb. Exploring the Potential of Micro-credentials and Digital Badging, to be submitted to *Journal of Public Affairs Education.*

**SELECTED MISCELLANEOUS/APPLIED PUBLICATIONS**

Newman, Meredith A., Mary E. Guy, and Sharon H. Mastracci. Recognizing the Emotion Work of Public Service, *Public Management Magazine*.

Newman, Meredith A. 2005. Case 12 Comments: An Office Romance. What is Wrong and What Should be Done? In Kathe Callahan, Dorothy Olshfski, and Erwin Schwella (Eds.), *Global Public Management: Cases and Comments*, Thousand Oaks, CA: Sage Publications: 142-143.

Newman, Meredith A. 2003. What is the Problem and What Should be Done? Comments on the Case

Study, *Public Performance & Management Review*, 26(3).

Newman, Meredith A. 2001. What is Wrong and What Should be Done? Comments on the Case Study,

*Public Performance & Management Review*, 24(3): 289-291.

Newman, Meredith A. 1998. Sexual Harassment in the Federal Workplace: Implications for Training.

Research Note. *Bridging The Gap*, American Society for Public Administration, Section for Women in

Public Administration, Summer.

Newman, Meredith A. 1995. Restructure and Retreat: An Australian Experience. *Bridging The Gap*,

American Society for Public Administration, Section for Women in Public Administration, Fall.

Newman, Meredith A. 1993. Equity of Outcome: The Next Frontier for Women. *Bridging The Gap*,

American Society for Public Administration, Section for Women in Public Administration, Winter.

**BOOK REVIEWS**

## Newman, Meredith A. 2000. Sexual Harassment at Work: Approaches to Prevention and Cure. *The*

## *American Review of Public Administration*, 30(3): 353-360.

Newman, Meredith A. 1995. New Paradigms for Government. *Administrative Theory & Praxis*,

17(1): 115-120.

Newman, Meredith A. 1994. Gender: The Silent Partner of Public Administration. *Public Productivity &*

*Management Review*, xvii(4): 405-410.

**UNPUBLISHED MANUSCRIPT**

Dissertation, Equal Employment Opportunity and Glass Ceilings: A Contradiction in Terms, Deakin

University, Australia. 1994. (Australian Chair, Aynsley Kellow; United States Supervisor, Rita M. Kelly).

**CONFERENCE PROCEEDINGS**

Newman, Meredith A. 2010. Service Delivery in Times of Crisis: Questions of Accountability. *Proceedings of the Institute of Public Administration Australia National Conference*, Adelaide, South Australia, November 21-22.

Newman, Meredith A. 2010. The Human Face of Governance: Public Service in Times of Crisis. *Proceedings of the 28th International Congress of Administrative Sciences*, Nusa Dua, Bali, Indonesia, July 12-17.

Mills, Janet and Meredith A. Newman. 2001. What are we Teaching about Gender Issues in Public

Administration Courses? *Proceedings of the 24th National Conference on Teaching Public* *Administration*, Tempe, AZ, February 4-5.

Newman, Meredith A. 1998. The X, Y, and Zs of Student Evaluation: How Management Theory Informs

the Art and Science of Pedagogy. *Proceedings of the Twenty-First National Conference on Teaching*

*Public Administration*, Colorado Springs, CO, March 21-23.

Mills, Janet, Meredith A. Newman, and Curtis Ventriss. 1997. Teacher Flicks: Pedagogy and Meta

-Teaching Issues in Film. *Proceedings of the Twentieth National Conference on Teaching Public*

*Administration*, Richmond VA, March 6-8.

Newman, Meredith A. 1996. Evaluating Students: Beyond the Carrot and Stick Approach. *Proceedings*

 *of the Nineteenth National Conference on Teaching Public Administration*, Savannah, GA, February

16-17.

Newman, Meredith A. 1995. The Lasting Benefits of Temporarily Losing Control of the Class.

*Proceedings of the Eighteenth National Conference on Teaching Public Administration*, Seattle, WA,

March 23-25.

Newman, Meredith A. 1992. Project Management: A Class Act. *Proceedings of the Fifteenth National*

*Conference on Teaching Public Administration*, Charleston, SC, February 6-8.

Rosell, Ellen and Meredith A. Newman. 1991. The Messages in Public Administration Textbooks: Where

Are the Women? *Proceedings of the Fourteenth National Teaching Public Administration Conference*,

Knoxville, TN, February 20-23.

**COURSES TAUGHT**

*Graduate*:

Social Equity and Human Resources Management

Collective Bargaining in the Public Sector

Gender Equity and Leadership in Public Administration

Administration and the Role of Women

The Practice of Public Management

Advanced Seminar in Public Administration Theory and Organizational Analysis

Contemporary Issues: Seoul Case Study

Introduction to the Profession

Human Resources Management

Capstone Seminar

Gender, Politics, and Administration

Pro Seminar in Public Administration: Administrative Theory

Seminar in Public Administration: Intergovernmental Relations

Seminar in Public Administration: Gender Issues in Public Administration

Administrators in the Policy Process

## Gender Diversity and Workplace Productivity in Public Organizations

*Undergraduate*:

Integrative Seminar in Public Policy and Service

Public Personnel Administration

Gender and Politics

Introduction to Public Administration

Comparative Public Administration

## Intergovernmental Administration

## Topics in Political Science – Administrative Ethics

## Public Sector Project Administration

## The History of Public Administration

*Doctoral Student Committees:*

(Florida International University)

Amanda Knapp, Chair

Melissa Castriota, Chair

Shahed Al-Tammar, Chair

Aziz Klebleyev, Chair

Jung Hyun Song, Chair

Patrick Bell, Chair

Catherine Raymond, Chair

Christa Remington, Co-Chair

Boyuan Zhao, Co-Chair

William Jackson, Member

John South, Member

Brandon Isahack, Member

Alina Parbtani, Member

Pallavi Awasthi, Member

Evelyn Trammell, Member

Nicki Fraser, Member

Sebawit Bishu, Member

Babatunde Epoyun, Member

Gretha Burchard, Member

Bridgette Cram, Member

Heidi Smith, Member

Zhayda Garzon, Member

(University of Illinois at Springfield)

John Phillips, Chair

DiAna McCarter, Member

Beverly Peters, Member

Joy Syrcle, Member

Marjorie Meier, Member

## (Washington State University)

## Arthur McCurdy

(Portland State University)

Sharon Friedman

*Masters Student Committees:*

(The American University in Cairo, Egypt, School of Global Affairs and Public Policy)

Ola Gamil El-Taliawi, MA Thesis Committee Member (January 2010).

(University of Illinois at Springfield)

Amanda Roccaforte, M.S. Degree in Environmental Studies. Dean’s representative on the

 examining committee (Spring 2006).

John Rogers, M.S. Degree in Environmental Studies. Dean’s representative on the examining

 committee (Fall 2005).

Muffadal Attarwalla, M.A. Degree in Environmental Studies. Dean’s representative on the

 examining committee (Fall 2005).

Emily Laverty, MPA (Community Arts Management) Thesis Committee

Nathan G. Myers, MPA Thesis Committee

Bradley S. Mitchell, MPA Thesis Chair

Keith A. Taylor, MPA Thesis Chair

Greg Handy, M.A. Degree in Environmental Studies. Dean’s representative on the examining

 committee.

Ann Frescura, MPA Thesis Committee.

**CONFERENCES AND PRESENTATIONS**

Presenter, Benchmarking DEI Practices: The Experience of Local Governments in Addressing Diversity Equity and Inclusion. Panel on Fostering Community Change Through Academic-Practitioner Partnerships, ICMA Annual Conference, Austin TX, September 30-October 4, 2023.

Presenter, Building Internal Capacity for Sustained Inclusion, Diversity, Equity and Access. Panel on Empowering Diverse Workers Through Conscious Leadership, The 83rd Annual Meeting of the Academy of Management, Boston, MA, August 4-8, 2023.

Presenter, Southeastern Conference on Public Administration, Lexington, KY, September 29-October 2, 2022.

Presenter, Benchmarking DEI Practices: The Experience of Local Governments in Addressing Diversity, Equity and Inclusion, Annual Conference of the American Society for Public Administration (ASPA), Jacksonville FL, March 18-22, 2022.

Presenter, IDEAs for Change: Academic-University Partnerships to Build Internal Capacity for Sustained Inclusion, ASPA Webinar, February 8, 2022.

Presenter, City of Boynton Beach Benchmarking Report, City Hall, Boynton Beach, FL, December 2021.

Presenter, Micro-Credentialing Infused Approaches to Promote Inclusion, Equity and Diversity in Curricula, Organizations, and Communities, Annual Virtual Conference of the Network of Schools of Public Policy, Affairs, and Administration (NASPAA), October 25-29, 2021.

Presenter, Coping with Emotionally Intense Jobs, ASPA Webinar, February 2015.

Presenter, How to Get Published in Public Policy and Administration: From Idea, to Article, to Book, International Young Scholars Workshop in Public Policy and Administrative Research, ASPA/Jilan University, Changchun, China, July 21-24, 2014.

Presenter (with Fatima Bayma de Oliveira), Emotional Labor Performed by Brazilian Military Personnel in United Nations Peacekeeping Missions, IASIA Annual Conference, Port Elizabeth, South Africa, June 30-July 4, 2014.

Co-Chair, ASPA Panel: Interest Groups, Public Protest and the Shaping of Public Policy, The 22nd NISPAcee Annual Conference, Budapest, Hungary, May 22-24, 2014.

Keynote Speaker, Emotional Labor and Crisis Response: Working on the Razor’s Edge, Building Warrior Women Leadership Tactics Symposium, FIU, May 14-15, 2014.

Presenter, Emotional Skills: The Missing “Link” in Human Resource Processes in the Australian and New Zealand Public Sector, Annual Conference of the American Society for Public Administration, Washington DC, March 14-18, 2014.

Presenter, Preparing for the Third Year Review, FIU Faculty Mentor Program, December 3, 2013.

Presenter (with Shahed Al-Tammar and Salwa Al-Jassar), Empowering the Role of Kuwaiti Women in a Democratic Context, IIAS-IASIA Joint Congress, Manama, Bahrain, June 1-6, 2013.

Workshop Leader, How to Get Published in Public Administration: Do’s and Don’ts, IIAS-IASIA Joint Congress, Manama, Bahrain, June 1-6, 2013.

Presenter, Emotional Labor: The Difference that Gender Makes, FIU Women Faculty Leadership Institute, May 2, 2013.

Keynote Speaker, The Nobility of Public Service, Pi Alpha Alpha Honor Society Induction Ceremony, FIU, April 26, 2013.

Presenter, (with Emel Ganapati), Emotional Labor in Haiti: Perspectives on Culture from International Agencies, Annual Conference of the American Society for Public Administration, New Orleans, Louisiana, March 15-19, 2013.

Keynote Speaker, Towards a Service-Oriented Government: Crisis Response as a Public Service. IIAS/IASIA/NISPAcee/ASPA/CAG Joint International Conference, Guangzhou, China, October 12-14, 2012.

Plenary Speaker, Is This What I Signed Up For? Institute for Public Administration Australia International Congress, Melbourne, Australia, September 18-20, 2012.

Speaker, (with Mary Guy), Emotive Skills: The Missing Link in Human Resource Functions. Institute for Public Administration Australia International Congress, Melbourne, Australia, September 18-20, 2012.

Keynote Speaker, Public Administration in Times of Change: Disasters and Why Public Administration Matters, Thailand International Conference on Public Administration and Public Affairs, Bangkok, Thailand, August 30-September 1, 2012.

Presenter, Capacity Building for Local Development: The Importance of Human Capital, International Association of Schools and Institutes of Administration Annual Conference, Bangkok, Thailand, July 16-21, 2012.

Presenter, (with Mary Guy and Emel Ganapati), Challenges of Emotion Work for Disaster Response and Recovery Workers: Implications for Agencies in Haiti, International Organization for Migration, Port-au-Prince, Haiti, June 7, 2012.

Presenter, The Role of Emotional Labor in Public Service, Lien International Conference on Public Administration: Forging Service-Oriented Government – Challenges and Prospects, Nanyang Technological University, Singapore, March 10-11, 2012.

Presenter, Emotional Labor and Crisis Response: Working on the Razor’s Edge, Annual Conference of the American Society for Public Administration, Las Vegas, Nevada, March 2-6, 2012.

Presenter, Burnout versus Making a Difference: The Costs and Benefits of Emotion Work, International Conference on Global Trends in Senior Civil Service Training, Civil Service Development Institute, Taipei, Taiwan, July 25-26, 2011.

Presenter, Building Bridges with Regional and National PA Institutes/Associations, Annual Conference of the International Association of Schools and Institutes of Administration, Rome, Italy, June 13-18, 2011.

Presenter, Building the Capacity of Schools and Institutes of Government in a Global Context, Annual Conference of the International Association of Schools and Institutes of Administration, Rome, Italy, June 13-18, 2011.

Presenter and Co-Chair, Workshop on How to get Published and Conduct Research, Annual Conference of the International Association of Schools and Institutes of Administration, Rome, Italy, June 13-18, 2011.

Presenter, Emotional Labor, Crisis Response, and Affective Leadership: An Evolving Research Agenda, Inaugural International Workshop for Young Scholars in Public Policy and Administration Research, Xiamen City, China, May 31-June 3, 2011.

Presenter, How to Get Published, Inaugural International Workshop for Young Scholars in Public Policy and Administration Research, Xiamen City, China, May 31-June 3, 2011.

Speaker, Opening Plenary Session, Public Administration of the Future, The 19th NISPAcee (Network of Institutes and Schools of Public Administration in Central and Eastern Europe) Annual Conference, Varna, Bulgaria, May 19-22, 2011.

Speaker, Human Resource Management, Organizational Behavior, and Workplace Productivity (3 lectures), Fundacao Getulio Vargas, Escola Brasileira de Administracao Publica, Rio de Janeiro, May 5-6, 2011.

Presenter, Emotion Management in Times of Crisis, Konkuk University, Seoul, South Korea, April 28, 2011.

Presenter, Emotional Labor and Crisis Response, Yonsei University, Seoul, South Korea, April 28, 2011.

Presenter, Economic Development and Stability in Unstable Times: The Role of Accountability Relationships, The Korean Association for Public Administration International Conference, Busan, South Korea, April 29-30, 2011.

Presenter, Towards Excellence in Public Sector Performance: the MPA Approach, Jiao Tong University, School of International and Public Affairs, Shanghai, China, April 15, 2011.

Presenter, The Human Face of Governance: Public Service in Times of Crisis, East China Normal University, Shanghai, China, April 16, 2011.

Presenter, Welcome Remarks, First Franco-U.S. Dialogue on Public Administration, November 29-30, 2010, Paris, France.

Presenter, Introductory Remarks, International Seminar on Governmental Response to the Global Economic Crisis, Chinese Academy of Governance, November 6-7, 2010.

Presenter, (with Kathleen Beatty), U.S. Accreditation Confronts a Rapidly Changing Educational Environment, International Seminar on Governmental Response to the Global Economic Crisis, Chinese Academy of Governance, November 6-7, 2010.

Presenter, Promoting the Collaboration Between Associations in Public Administration, Guangzxi Provincial Institute of Public Administration, November 11, 2010.

Keynote Speaker, The 6th International Conference on Public Administration, Canberra, Australia, October 22-24, 2010.

Presenter, The Institute for Public Administration Australia National Conference, Service Delivery in Times of Crisis: Questions of Accountability, Adelaide, Australia, October 21-22, 2010.

Presenter, The Human Face of Governance: Public Service in Times of Crisis, Carnegie Mellon University, Heinz College, Adelaide, Australia, October 21, 2010.

Keynote Speaker, Setting the Context for the Course for Excellence in Public Service: The Human Face of Governance in Times of Crisis, Southeastern Conference for Public Administration, Wilmington, NC, October 13-16, 2010.

Keynote Speaker, Setting the Context for New Public Management: The Human Face of Governance in Times of Crisis, Korean Association for Public Administration’s International Conference, Beyond New Public Management, Seoul, South Korea, October 7-8, 2010.

Keynote Speaker, The Human Face of Governance: Public Service in Times of Crisis, 28th International Congress of Administrative Sciences, Nusa Dua, Bali, Indonesia, July 12-17, 2010.

Presenter, The Sixth Transatlantic Dialogue Conference, Rethinking Financial Management in the Public Sector, Siena, Italy, June 24-26, 2010.

Presenter (Marilyn Rubin, co-author), Towards Excellence in Public Sector Performance: the MPA Approach, International Conference on Administrative Development: Towards Excellence in Public Sector Performance, Riyadh, Kingdom of Saudi Arabia, November 1-4, 2009.

Presenter, Closing Remarks, 5th International Conference on Public Administration, Chengdu, China, October 23-25, 2009.

Presenter, Local Government Employee Section and Performance Evaluation Practices in the U.S. and Future Options for China, Chinese City Performance Evaluation Association and Qingdao Municipal Government, Qingdao, China, October 21, 2009.

Presenter, Winning Strategies for a Successful Career in Academe, Southeastern Conference for Public Administration, Louisville, KY, September 30-October 3, 2009.

Presenter, Learning from Editorial Board Members: Success with Peer Review, Southeastern Conference for Public Administration, Louisville, KY, September 30-October 3, 2009.

Presenter, How to Get Published in Public Administration, Annual Conference of the International Association of Schools and Institutes of Administration, Rio de Janeiro, Brazil, August 3-8, 2009.

Speaker, Special Presentation of the Report of the IASIA Committee on Next Steps regarding the UN/IASIA Standards of Excellence for Public Administration Education and Training, Annual Conference of the International Association of Schools and Institutes of Administration, Rio de Janeiro, Brazil, August 3-8, 2009.

Chair, Session on Excellence in Public Administration Education and Training, Annual Conference of the International Association of Schools and Institutes of Administration, Rio de Janeiro, Brazil, August 3-8, 2009.

Co-Chair, Workshop 3, Public Administration and Multidisciplinarity: The Contribution of Other Disciplines to the Dialogue on Governance (with co-chair Wim van de Donk), Fifth TransAtlantic Dialogue, The Future of Governance, George Washington University, Washington, DC, June 11-13, 2009.

Keynote Speaker and Presenter (with Mary Guy and Sharon Mastracci), Affective Leadership: Developing Constructive Relationships, The 32nd Annual Teaching Public Administration 2009 Conference, Kentucky State University, Frankfort, Kentucky, May 27-28, 2009.

Convener and Panelist, Human Resources and Public Management, The 3rd Annual Best Practices Conference, University of Miami, Miami, FL, April 17, 2009.

Presenter, Beyond Cognition: Affective Leadership and Emotional Labor, Survey of Public Administration Tele-Conference, The Center of European Funds and International Relations, Stanislaw Staszic College of Public Administration, Bialystok, Poland, March 27, 2009.

Presenter, Reciprocal Learning across Borders: Setting Global Standards of Excellence in Public Administration Education, The Annual Conference of the American Society for Public Administration, Miami FL, March 20-24, 2009.

Presenter, Symposium on International Exchanges: Challenges and Potential for Democratic Governance, The Annual Conference of the American Society for Public Administration, Miami FL, March 20-24, 2009.

Participant, Seoul Study Exchange Exhibition Trip, Seoul Metropolitan Government, Seoul, South Korea, February 23-27, 2009.

Convener and Panelist, Leading and Managing our Internal Stakeholders: Faculty, Students, Staff, and Other University Administrators, NASPAA Annual Conference, Charleston, South Carolina, October 15-19, 2008.

Participant (ASPA representative), Joint UNDESA-IASIA-SSPA Euro-Mediterranean Conference on Redesigning Public Administration Training to Deal with the Global Development Agenda, Rome, Italy, October 13-14, 2008.

Moderator, Americas Conference 2008: New Leadership – New Focus: Good Governance and Economic Development in the Hemisphere, Panel on “Inequality, Race and Ethnicity in a Democratic Hemisphere,” Coral Gables, FL, October 1-3, 2008.

Panel Chair and Co-Presenter (with Mary Guy and Sharon Mastracci), Are We There Yet? From Taylor’s Triangle to Follett’s Web; From Knowledge Work to Emotion Work, Panel on “Managing Public Organizations,” Minnowbrook III Conference, Lake Placid, New York, September 5-7, 2008.

Presenter, “V” is for “Values:” Public Administration and Democratic Governance (Mary Guy and Sharon Mastracci, co-authors), Political Parties Facing Current Challenges: Changes in Political Institutions in the Model of Development Seminar, House of Representatives, Legislative Palace, Montevideo, Uruguay, July 29, 2008.

Presenter, “V” is for “Values:” Public Administration and Democratic Governance (Mary Guy and Sharon Mastracci, co-authors), Governance and Democracy in Latin America: Challenges and Opportunities, Getulio Vargas Foundation, Rio de Janeiro, Brazil, July 25, 2008.

Presenter, “P” is for “Public:” Connecting the People, not the Dots (Mary Guy and Sharon Mastracci, co-authors), International Association of Schools and Institutes of Administration Annual Conference, Kampala, Uganda, July 14-18, 2008.

Co-Chair, Workshop 4, Policy Implementation across Levels of Government: Models and Perspectives of Analysis (with co-chair Marc Holzer), Fourth TransAtlantic Dialogue, Bocconi University, Milan, Italy, June 12-14, 2008.

Presenter, “R” is for Relationship: Affective Leadership and Good Governance, First Seminar on Governance and Democracy in the Hemisphere: Challenges and Opportunities, National Assembly, San Jose, Costa Rica, March 14 2008.

Co-Presenter, Emotional Labor in the Human Service Organization, (Mary Guy and Sharon Mastracci, co-authors), The Annual Conference of the American Society for Public Administration, Dallas TX, March 7-11, 2008.

Presenter, Beyond Cognition: Emotional Labor and Affective Leadership (revised), Oxford Round Table, Women’s Rights: Regaining the Momentum, Lincoln College, University of Oxford, Oxford, England, August 5-10, 2007.

Presenter, Beyond Cognition: Emotional Labor and Affective Leadership (Mary Guy and Sharon Mastracci, co-authors). Workshop 2, Diverse Leaders and Leading a Diverse Workforce, The Third TransAtlantic Dialogue, Wilmington DE, May 31-June 2, 2007.

Co-chair (with Annie Hondeghem), Workshop 2, Diverse Leaders and Leading a Diverse Workforce, The Third TransAtlantic Dialogue, Wilmington DE, May 31-June 2, 2007.

Participant, Institute for Academic Leadership Department Chairpersons Workshop, Howey-in-the-Hills, FL, June 10-13, 2007.

Presenter (with Sharon Mastracci and Mary Guy), Gauging Emotional Labor: Quantitative Analysis with a Qualitative Construct, The Annual Conference of the American Society for Public Administration, Washington DC, March 23-27, 2007.

Presenter (with Sharon Mastracci and Mary Guy), Emotional Labor and Public Responsiveness, The Annual Conference of the American Political Science Association, Philadelphia PA, August 31-September 3, 2006.

Keynote Speaker, Public Administration: A Noble Profession, Pi Alpha Alpha Induction Ceremony, University of Illinois at Chicago, April 20, 2006.

Presenter, Pay Inequity: The Penalty of Emotion Work. Founders Forum, The Annual Conference of the American Society for Public Administration, Denver CO, April 1-4, 2006.

Presenter, How to Get Published. Presentation to doctoral students, The University of Texas at Dallas, January 26, 2006.

Presenter, Burnout versus Making a Difference: The Hidden Costs and Benefits of Emotion Work, The Annual Conference of the American Political Science Association, Washington DC, September 1-4, 2005.

Presenter, Theoretical Foundations of Emotional Labor: The Disconnect Between Public Administration Theory and Practice. Founders Forum, The Annual Conference of the American Society for Public Administration, Milwaukee, WI, April 2-5, 2005.

Participant, National Science Foundation Regional Grants Conference, Washington University, St. Louis, MO, October 3-5, 2004.

Presenter, Growing Pains. Lessons Learned in Starting a Doctoral Program Panel, NASPAA/APPAM Doctoral Program Workshop, The George Washington University, Washington DC, June 4-5, 2004.

Presenter (with Sharon Mastracci; Mary Guy, co-author), Appraising Emotion Work: Determining Whether Emotional Labor is Acknowledged in Public Service. The Annual Conference of the Midwest Political Science Association, Chicago, IL, April 15-18, 2004.

Co-convener (with Kathy Naff) and Presenter, Human Resources Aspects of the Department of Homeland Security Panel. Track: Beyond 9/11: Protecting the Nation at Home. The Annual Conference of the American Society for Public Administration, Portland, OR, March 27-30, 2004.

Convener, Work in the 21st Century Panel. Track: Demographics and Human Capital Development: Where will the People Come From? The Annual Conference of the American Society for Public Administration, Portland, OR, March 27-30, 2004.

Presenter (with Mary Ellen Guy), Women’s Jobs, Men’s Jobs: Sex Segregation and Emotional Labor. The Psychological Capacities of Human Capital Panel. The Annual Conference of the American Society for Public Administration, Portland, OR, March 27-30, 2004.

Discussant and Chair, Human Resource Policy, Public Management and Gender Panel. The Annual

Conference of the Midwest Political Science Association, Chicago, IL, April 3-6, 2003.

Presenter, Workforce Diversity and Employee Partnership. Forum on The Implications of the Homeland Security Legislation on Public Sector Human Resources Management, Section on Personnel Administration and Labor Relations, ASPA, Brookings Institution, Washington DC, March 14, 2003.

Presenter, Family-Friendly Programs at the Municipal Level: The Washington State Experience. The

Annual Conference of the American Society for Public Administration, Newark, NJ, March 10-13, 2001.

Presenter (with Jan Mills), What are we Teaching about Gender Issues in Public Administration Courses?

The 24th National Conference on Teaching Public Administration, Tempe, AZ, February 4-5, 2001.

Presenter, The Adoption of Family-Friendly Workplace Policies in General and Special Purpose Local

Governments: The Washington State Experience. The Southeastern Conference for Public

Administration, Greensboro, NC, October 4-7, 2000.

Participant, Ethics 2000: Dimensions of Ethics in the New Millennia. Third Public Sector Ethics

Conference, Portland State University, May 18-19, 2000.

Participant, New Technologies and Humanities Classrooms: Literacy in the 21st Century. New Media

Classroom Summer Faculty Development Institute, WSU Vancouver, July 11-15, 1999.

Presenter (with Kay Mathews), Barriers to Effective Implementation of Family-Friendly Workplace

Policies at the Federal Level. The Annual Conference of the American Society for Public Administration,

Orlando, FL, April 10-14, 1999.

Discussant, Bumps and Jumps: Women’s Paths to Political Careers. The Annual Conference of the

Western Political Science Association, Seattle, WA, March 25-27, 1999.

Presenter, Federal Family-Friendly Workplace Policies. The Southeastern Conference for Public

Administration, Pensacola, FL, January 21-23, 1999.

Presenter, The X, Y, and Zs of Student Evaluation. How Management Theory Informs the Art and Science

of Pedagogy. The Twenty-First Annual Conference on Teaching Public Administration, Colorado

Springs, CO, March 21-23, 1998.

Presenter, Taylor’s Triangle, Follett’s Web. (Guy, M.E., co-author). The Eleventh National Conference of

the Public Administration Theory Network, Colorado Springs, CO, March 19-21, 1998.

Discussant, Multi/Cross-Cultural Female Leaders. The Annual Conference of the Western Political

Science Association, Los Angeles, CA, March 19-21, 1998.

Presenter, A Workforce Under Siege: A Gendered Perspective. The Southeastern Conference for Public

Administration, Knoxville, TN, September 24-27, 1997.

Discussant, The Future of Public Administration: Big Questions. The Annual Conference of the American

Society for Public Administration, Philadelphia, PA, July 26-30, 1997.

Convener/Discussant, Intellectual Roots and Branches. The Tenth National Conference of the Public

Administration Theory Network, Richmond, VA, March 8-10, 1997.

Moderator and Panel Proposer, Assessing Student Performance. The Twentieth Annual Conference on

Teaching Public Administration, Richmond, VA, March 6-8, 1997.

Presenter, Teacher Flicks: Pedagogy and Meta-Teaching Issues in Film. The Twentieth Annual

Conference on Teaching Public Administration, Richmond, VA, March 6-8, 1997.

Presenter (with Nicholas P. Lovrich), Attention Accorded to Local Government Issues by State Legislators: The Effects of Prior Service in City or County Government Among a Nationwide Sample of State Legislators, State and Local Politics Panel, The Annual Conference of the Pacific Northwest Political

Science Association, Portland, OR, November 7-9, 1996.

Discussant, The Prospects for Models of Cooperation and Consensus in Public Administration, The Annual

Conference of the American Political Science Association, San Francisco, CA, August 29-September 1, 1996.

Chair, Before the Devolution: State Local Relations in Five States. The Annual Conference of the

American Society for Public Administration, Atlanta, GA, June 29-July 2, 1996.

Presenter (with Rita Kelly), The Gendered Economy: Agency Mission, Equality of Opportunity, and Representative Bureaucracy, The Annual Conference of the Western Political Science Association, San Francisco, CA, March 14-16, 1996. Considered for the Betty Nesvold Award.

Presenter (with Nicholas P. Lovrich), State-Local Relations in Washington: Home Rule Prospects, The

Annual Conference of the Western Political Science Association, San Francisco, CA, March 14-16, 1996.

A Division of Governmental Studies & Services Occasional Paper.

Presenter, Evaluating Students: Beyond the Carrot and Stick Approach, Evaluating Students Panel, The

Nineteenth Annual Conference on Teaching Public Administration, Savannah, GA, February 16-17, 1996.

Chair, New Values Panel, The Ninth National Symposium on Public Administration Theory, Savannah,

GA, February 18-19, 1996.

Presenter (with Nicholas P. Lovrich), The Hearing of Local Government Interests in State Legislatures: The Effect of Prior Service Among State Legislators, State and Local Politics Panel, The Annual

Conference of the Pacific Northwest Political Science Association, Bellingham, WA October 19-21, 1995.

Presenter, Reversal of Fortune: An Australian Case Study of Unequal Employment Opportunity,

Perspectives on Advancing Equality in Public Administration Panel, The Annual Conference of the

American Political Science Association, Chicago, IL, August 31-September 3, 1995.

Moderator and Presenter, Sexual Harassment and Productivity: The Limitations of Legalism from a Comparative Perspective, The Status of Women Panel, The Annual Conference of the American Society

for Public Administration, San Antonio, TX, July 21-26, 1995.

Discussant, Gender in Urban State and Polity: A Century of Change Panel, The Annual Conference of the

Urban Affairs Association, Portland, OR, May 3-6, 1995.

Presenter, The Lasting Benefits of Temporarily Losing Control of the Class. The Eighteenth National

Conference on Teaching Public Administration, Seattle, WA, March 24-26, 1995.

Presenter, Sexual Harassment: The Limitations of Legalism from a Comparative Perspective. The Annual

Conference of the Western Political Science Association, Portland, OR, March 16-18, 1995.

Speaker, Working for Victoria: Restructure and Retreat. Address to the Royal Institute of Public

Administration Australia, Melbourne, November 23, 1994.

Chair and Discussant, Session on Public Policy, The Annual Conference of the Pacific Northwest Political Science Association, Portland, OR, October 13-15, 1994.

Presenter, Lowi's Typology Revisited: Or Are All Organizations Created Equal? The Annual Conference of the Western Political Science Association, Albuquerque, NM, March 10-12, 1994.

Presenter, Unequal Opportunity: Women in Local Government in Australia. Panel on Women and their Relationship to the State, The Annual Conference of the Urban Affairs Association, New Orleans, LA, March 3-5, 1994.

Speaker, Women in State Government: Halfway to Equal. Address to the Royal Institute of Public Administration Australia, Melbourne, December 14, 1993.

Presenter, Gender Diversity in Public Organizations. Women's Issues Forum, sponsored by the Staff Development Board, Community Corrections Department, Orange County, Orlando, FL, November 10, 1993.

Discussant, Civil Rights and Bureaucratic Politics. The Annual Conference of the Southern Political Science Association, Savannah, GA, November 4-6, 1993.

Moderator, Women in Public Administration. The Southeastern Conference for Public Administration, Cocoa Beach, FL, October 6-8, 1993.

Leader, Section on Public Administration Education, Teaching Assessment Session. The Southeastern Conference for Public Administration, Cocoa Beach, FL, October 6-8, 1993.

Presenter, Family and Employment Policies for American Women: Developing a Women's Research Network. Women's Caucus Roundtable, The Annual Conference of the American Political Science Association, Washington, DC, September 2-5, 1993.

Moderator, Special Challenges of Managing a Diverse Work Force. Panel on Changing Workplace Demographics Section, The Annual Conference of the American Society for Public Administration, San Francisco, CA, July 17-21, 1993.

Conference Director, Career Advancement: Does Gender Make A Difference? First Annual Conference on Facilitating Careers in the Public Service: Gender Diversity and Workplace Productivity, sponsored by UCF Institute of Government, Orlando FL, June 10, 1993.

Presenter, On Tap but Not on Top: Women in Public Service. First Annual Conference on Facilitating Careers in the Public Service, Orlando, FL, June 10, 1993.

Presenter, Sexual Harassment: A Paradigm Shift from Legalism to Warfare. First Annual Conference on Facilitating Careers in the Public Service, Orlando, FL, June 10, 1993.

Presenter, Lowi's Thesis and Gender: Implications for Career Advancement. Panel on Administrative Behavior and Leadership Section, The Annual Conference of the Western Political Science Association, Pasadena, CA, March 18 - 20, 1993.

Presenter, Equal Employment Opportunity and Glass Ceilings: A Contradiction in Terms? Panel on Gender Issues and Productivity. The Annual Meeting of the Southeastern Conference for Public Administration, Montgomery, AL, October 7-9, 1992.

Presenter, Career Advancement: Does Gender Make a Difference? Panel on Exploring the Glass Ceiling for Women in Bureaucracies, Section on Public Administration, The Annual Conference of the American Political Science Association, Chicago, IL, September 3-6, 1992.

Presenter, Right-sizing State Government: The Implications for Career Advancement. Panel on Trickle Down Theories of Bureaucratic Bashing: Tacking Through the Deluge, The Annual Conference of the *American Society for Public Administration*, Chicago, IL, April 11-15, 1992.

Presenter, Management Issues. Panel on Administrative Issues, The Fifteenth National Conference on Teaching Public Administration, Charleston, SC, February, 1992.

Presenter, Equal Employment Opportunity? The Glass Ceiling Effect. A Literature Review. Panel on Women in Public Administration: Beyond the Glass Ceiling, The Annual Meeting of the Southeastern Conference for Public Administration, Charlotte, NC, October 16-18, 1991.

Presenter, The Messages in Public Administration Textbooks. Panel on Specific Client Groups, The Fourteenth National Conference on Teaching Public Administration, Knoxville, TN, February 20-23, 1991.

**PROFESSIONAL SERVICE**

**Editorial Boards:**

*Public Administration Review*

*Public Performance and Management Review*

*Review of Public Personnel Administration*

*Public Administration & Policy* (International Advisor)

**Associate Editor for Special Features and International Outreach** (2007-2012):

*Review of Public Personnel Administration*

Symposium Issue, *The Civil Service Reform Act of 1978: A Thirty-Year Retrospective and a Look Ahead*. James Perry, Guest Editor

Symposium Issue, *The Privatization of Public Services*. Douglas Watson, Guest Editor

**Special Features Editor** (2003-2006)**:**

Review of Public Personnel Administration

Symposium Issue, *Personnel Management Challenges in Government Information Technology*. David Coursey, Guest Editor. 2005, 25(3).

Guest Editor (with Katherine C. Naff), Symposium Issue, *Federal Civil Service Reform: Another Legacy of 9/11?* 2004, 24(3).

Symposium Issue, *Staff Participation in European Public Services*. David Farnham, Guest Editor. 2004, 24(4).

Point/Counterpoint, *New Public Management and Bureaucracy vs. Business Values and Bureaucracy*.Fred Thompson and Hugh T. Miller. 2003, 23(4): 328-343.

Symposium Issue, *Human Resource Management in Nonprofit Organizations*. Dahlia Bradshaw Lynn, Guest Editor. 2003, 23(2).

**Reviewer:**

*Public Administration Review*

*Journal of Public Affairs Education*

Review of Public Personnel Administration

Public Performance and Management Review

*Journal of Public Administration Research and Theory*

*Women & Politics*

*Politics & Policy*

*Public Voices*

*Administrative Theory & Praxis*

*American Behavioral Scientist*

**Service to Professional Associations:**

## Vice President for International Cooperation, International Association of Schools and Institutes of Administration (IASIA), 2016-2022.

Member, The Frederickson Center for Social Equity Advisory Committee, ASPA, 2022-.

## Member, ASPA Governance Task Force, 2014.

## External Reviewer, University of Delaware, September, 2014.

## External Reviewer, City University of New York, April, 2014.

## Member, NASPAA Appeal Panel, 2013-14.

## Member, International Advisory Board, *Public Administration and Policy-An Asia-Pacific Journal*, 2011-.

## Member, Editorial Board, *Jurnal Bisnis dan Birokrasi* (Business and Bureaucracy Journal), Indonesia,

##  2011-.

## President, American Society for Public Administration, 2010-2011.

## Member, Governing Board, African Centre for Development and Strategic Studies (ACDESS), 2010-.

## Member, Editorial Advisory Board, *Journal of Administrative Science*, 2010-.

## Member, Advisory Board, Center for Executive Leadership in Government, Rutgers University, 2010.

## Member, ASPA 2010 International Award Committee.

Elected, Fellow, National Academy of Public Administration, November 2009.

## Co-Chair, (with Bernard Boucault), IASIA Standards of Excellence Implementation Committee, 2009-.

## Member, Advisory Board, European Union Funded Research Project, The Public Sector of the Future,

##  2009-2012.

Member, Editorial Board, *Journal of Comparative Policy Analysis: Research & Practice*, 2009.

## Member, NASPAA International Committee, 2009.

## Co-chair, (with Ludmila Gajdosova), IASIA Clearinghouse of Regional and National Public

##  Administration Associations, 2008-2009.

## Member, NASPAA Eligibility Task Force Committee, 2009.

## Member, ASPA James Webb Award Selection Committee, 2008.

## Member, NASPAA Executive Council Selection Committee, 2007.

Chair, Commission on Peer Review and Accreditation, National Association of Schools of Public Affairs

 and Administration, 2006-2007.

## Member, NASPAA Data Task Force, 2006-2007.

## Member, ASPA Board, South Florida Chapter, 2006-2008.

## Program Co-Chair, American Society for Public Administration 2007 Conference.

## Co-chair, Founders Forum Committee, American Society for Public Administration 2006 Conference.

Member, 2006 Paul P. Van Riper Award for Excellence and Service Selection Committee.

Member, American Political Science Association Gaus Award Committee, 2005-2006.

## Member, Dimock Committee, American Society for Public Administration, Best Lead Article in *Public*

##  *Administration Review*, 2006.

## Member, National Association of Schools of Public Affairs and Administration 2005 Conference

##  Program Committee.

## Member, Commission on Peer Review and Accreditation, National Association of Schools of Public

##  Affairs and Administration, 2004-2007.

## Chair, NASPAA Site Visit Team, New Mexico State University, Spring 2004.

## Member, Core Group, American Society for Public Administration 2005 Conference Program Committee,

##  2003-2005.

## Chair, Section for Public Administration Research, American Society for Public Administration, 2004.

## Member, NASPAA Site Visit Team, California State University Chico, March 24-26, 2003.

## Lead, Public Administration Theory, Research, Education and Organizational Development, 2003 Program

##  Committee, American Society for Public Administration.

Member, Financial Planning Committee, Section for Women in Public Administration, ASPA, 2003.

Member, Action Team, Performance Steering Group (3), American Society for Public Administration,

 2001-2002.

Member, Burchfield Award Committee, American Society for Public Administration, 2001.

Member, NASPAA Site Visit Team, University of Southern Illinois-Carbondale, February, 2001.

Member, Mosher Award Selection Committee, Public Administration Review, 2000.

Member, Dwight Waldo Award Selection Committee, American Society for Public Administration, 1998,

 1999, 2000.

Member, Publications Committee, American Society for Public Administration (1999-2000).

Chair, Publications Committee, American Society for Public Administration (1998-1999).

Chair, National Campaign for Public Service, American Society for Public Administration, (1997-1998).

Member, Policy Issues Committee, American Society for Public Administration (1997-1999).

Member, 1997 Annual Conference Program Committee, American Society for Public Administration

 (1996-1997).

Member, James E. Webb Award Screening Committee, American Society for Public Administration (1996-

 1997).

Member, Task Force on Violence and Terrorism Against Public Employees, American Society for Public

 Administration (1996-1997).

Member, Dwight Waldo Award Committee, American Society for Public Administration, 1996.

Member, 1996 Annual Conference Program Committee*,* American Society for Public Administration

(1995-1996).

## Co-Editor, *IX Tales*, Regional Newsletter of the American Society for Public Administration.

Board of Directors, Central Florida Chapter, American Society for Public Administration(1992-1993).

Region V Liaison, Section for Women in Public Administration, American Society for Public

 Administration (1992-1994).

## **Service to the University:**

**Florida International University**:

Vice Provost for Faculty and Global Affairs, 2014-2019.

Vice-Dean, College of Arts & Sciences, 2014.

Senior Associate Dean, College of Arts & Sciences, 2013-2014.

Associate Dean, College of Arts & Sciences, 2012-2013.

Chair, Department of Public Administration, 2008-2012.

Director, School of Public Administration, College of Social Work, Justice, and Public Affairs, 2006 - 2007

Member, Center for Leadership Academic Advisory Board (2009-2015).

Participant, Center for Leadership Fellows meeting (May 2008).

Moderator, Women in Government, Politics, and Law panel, Women Who Lead Conference, FIU Graham

 Center Ballroom, February 20, 2007.

Member, SACS Quality Enhancement Plan: Civic Engagement Committee (2007).

Member, President’s G-51 Committee (2007).

Member, Search and Screen Committee for Director of Social Work (2006).

**University of Illinois at Springfield**:

Chair, Department of Public Administration and the Center for State Policy and Leadership Joint Searches

 Committee (AY 2005-2006).

Member, UIS Tenure Review Committee (2005-2008).

Member, At-Large, Graduate Council (Spring 2005).

Member, UIS Personnel Policies Committee (2004-2007).

Member, Philosophy Search Committee (Fall 2004).

Member, Department of Public Administration Search Committee (Fall 2004).

Moderator, Center for State Policy and Leadership Luncheon Event, Women and Politics in Illinois:

 Challenges and Opportunities (September 27, 2004).

Presenter, Faculty Panel, New Faculty Orientation (August 17, 2004).

Member, Philosophy Advisory Committee, UIS (2004-).

Presenter, Careers in International Affairs, Brown Bag Lunch Discussion (November 25, 2003).

Member, Lincoln Presidential Center Cross Cutting Committee on Leadership Academies (Fall, 2003).

Member, Graduate Public Service Internship Program Advisory Committee (Fall, 2003).

**Washington State University**:

Faculty Advisor, Public Affairs Club, WSU Vancouver (2003).

Participant, Faculty Group, Gendering Research Across the Campus, WSU (2002-2003).

Member, Chair’s Advisory Committee, WSU (2001-2002).

Chair and Member, 2 Search Committees, WSU Department of Political Science (Fall 2000).

Member, 2 Search Committees, WSU Department of Political Science (Spring 2000).

Member, WSU Vancouver Multimedia Electronic Classroom Building Committee (1998-2001).

Chair and Member, 2 Search Committees, WSU Department of Political Science (1998-1999).

Member, Commission on the Status of Women, WSU Pullman (1997-1999).

Member, WSU Vancouver Phase II Planning Committee (1995-1996).

Member, Search Committee, WSU Chair of Department of Political Science (1995).

**Service to the Community:**

Presenter, The City of Boynton Beach Benchmarking Report, Boynton Beach City Council, FL, November and December 2021.

Presenter, Beyond Cognition: Affective Leadership and Emotional Labor, Miami Rescue Mission and

 Broward Outreach Centers, Miami, FL, April 28, 2009.

Presenter, The “Human” Aspect of Doing Business. North Pacific Chapter of the International Association

 of Refrigerated Warehouses, Portland, OR, May 15, 2003.

Presenter, Clark County Board of Freeholders, Vancouver, WA, April-May, 2001.

Presenter, WSU Klickitat County Extension, Managing a Diverse Workforce, July, 2000.

Presenter, Woman and Politics, Panel on Women’s Past, Present, and Future Political Status, WSU

 Vancouver, March 8, 2000.

Presenter, Managing Change, Clark County Management Forum, WSU Vancouver, November 8, 1996.

Presenter, Career Advancement, WSU Pullman Speakers Bureau, Soroptimist Club of Portland, Benson

 Hotel, Portland OR, October 3, 1996.

## Moderator, School Initiatives Forum, League of Women Voters of Clark County and The Forum at the

##  Library, Foster Hall at Clark College, October 1, 1996.

Chair, Steering Committee, The Forum at the Library, Vancouver, WA (1996-97).

Panelist, Democratization: Defining U.S. Goals. Forum on Contemporary World Problems, CVTV

 production, Vancouver, WA, March 23, 1995.

Member, George C. Marshall Public Service Academy Task Force (1994-1995).

Testimony to Washington Senate Committee on Government Operations, and the Washington Senate

 Committee on Local Government, Program for Local Government Education, Olympia, WA, September

 23, 1994.

**PROFESSIONAL ORGANIZATIONS**

American Society for Public Administration (as President)

International Association of Schools and Institutes of Administration (as Vice-President)

National Academy of Public Administration (as Fellow)

Pi Alpha Alpha National Honor Society in Public Administration

Institute of Public Administration Australia

European Group of Public Administration (EGPA)

The Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee).