CURRICULUM VITAE

OF

DONAVON A. JOHNSON

PUBLIC ADMINISTRATION DEPARTMENT

GREEN J. SCHOOL OF INTERNATIONAL AND PUBLIC AFFAIRS

FLORIDA INTERNATIONAL UNIVERSITY

# Education

|  |  |  |  |
| --- | --- | --- | --- |
| *Degree* | *Institution* | *Field* | *Dates* |
| Ph.D. | Florida International University | Public Affairs | Aug. 2018 – May. 2021 |
| Master of Science | University of The West Indies, Mona (UWI) | International Public and Development Management | Aug. 2014 – June. 2016 |
| Bachelor Science | University of The West Indies, Mona (UWI) | Political Science (Major)  Criminology (Minor)  Public Sector Management (Minor) | Aug. 2011- July 2014 |

# FULL-TIME ACADEMIC EXPERIENCE

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| --- | --- |
| *Rank* | *Dates* |
| Director, Center for Integrated Security, Privacy and Trustworthy AI (CIERTA) | Sep. 2024 to present |
| Assistant Professor, Public Administration Department- FIU | Aug. 2023-Present |
| Cyber/AI Policy Research Lead- JGI (FIU) | Aug. 2023-Present |
| Assistant Professor, Department of Government- UWI | Aug. 2022-Aug. 2023 |
| Research Fellow, Department of Government- UWI | Sep. 2015– Aug. 2018 |
| Research Fellow, Center for Leadership and Governance- UWI | Sep. 2013– Aug. 2018 |

# PART-TIME ACADEMIC EXPERIENCE

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| *Institution* | *Rank* | *Field* | *Dates* |
| Florida International University | Instructor | Master of Arts in Global Affairs | Jan. 2025-Present |
| University of the West Indies, Mona | Senior Adjunct Lecturer | Master of Arts in Human Resource Development- Department Sociology, Psychology and Social Work | Sep. 2017 – Aug 2018 |

# professional EXPERIENCE

|  |  |  |
| --- | --- | --- |
| *Place of Employment* | *Title* | *Dates* |
| Ministry of National Security, Jamaica | Data Manager/Scientist | Sep. 2021-Aug. 2023 |

# PUBLICATIONS in discipline

*Authors with an \* are Dr. Johnson’s graduate advisees, or students with whom she worked closely*

*Authors with an \*\* are community leaders with whom Dr. Johnson worked closely*

## Peer Reviewed Articles

7. **Johnson, D**., Neshkova, M. (2024). Reducing Administrative Burdens for Vulnerable Groups: The Role of Job Security and Organizational Commitment. *American Review of Public Administration*. <https://doi.org/10.1177/02750740241268263>

6. **Johnson, D.** (2024). Food security, the agriculture value chain, and Digital Transformation: The case of Jamaica’s Agricultural Business Information System (ABIS). *Technology in Society*, 77(2024) 102523. <https://doi/10.1016/j.techsoc.2024.102523>

5. **Johnson, D.**, Neshkova, M. (2023). When do bureaucrats choose to unburden: A randomized experiment. *Public Administration*, 2023; 1-23. <https://doi.org/10.1111/padm.12972>

4. **Johnson, D**., Kroll, A. (2023). The effect of electronic program applications amidst the politics of administrative burden. *Government Information Quarterly*, 40(20), 101808

3. **Johnson, D. (2022)**. Burdens Are Everybody’s Business: Examining the Intersection of Administrative Burdens, Motivation, and Entrepreneurial Culture. *Administration & Society* *54(10), 1965-1992*. <https://doi.org/10.1177/00953997221100373>

2. Waller, L., Daley, G., **Johnson, D**., Gordon, D., Walters, S. (2021). Political Victimization in 21st Century Jamaica: Existence, Experience and Implication for Democracy. *Journal of Eastern Caribbean Studies*. 45(2), 82-110.

1. **Johnson, D**., Kroll, A. (2020). What Makes Us Tolerant of Administrative Burden? Race, Representation, and Identity. *Journal of Behavioral and Public Administration, 4(1), 1-9.*

## Books

4. **Johnson, D.** (2024). *Leadership Fundamentals for Cybersecurity in public Policy and Administration: Lessons for the Global South*. Routledge: England, United Kingdom.

3. **Johnson, D.** (Ed.). (2023). *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

2. **Johnson, D. (2022)**. *Cryptocurrency and Public Policy: Implications for Democracy and Governance*. Routledge: England, United Kingdom.

1. Waller, L. G., Williams, D. A., Hawthorne, O. E., & **Johnson, D**. (2018). *Doing Business in Jamaica: A Qualitative Perspective*. Kingston: Ian Randle Publishers.

## Book Chapters

6. **Johnson, D.** (2023). A log walk to democracy: How far we have come. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

5. **Johnson, D.** Longmore, S.\*\* (2023). How Healthy is Democracy: The Role of Healthcare and Social Equity Considerations in the Governance of People. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

4. **Johnson, D**., Swaby\*\*, K., Blake, R. (2023). Government and the "Trust" to Kill: Public trust, Extralegal Governance, and Patriotism. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

3. Waller, L., **Johnson, D**., Gordon, D. (2023). Prioritizing people in Digital Transformation Strategies among Higher Education Institutions (HEIs). In A. Visvizi, K. Kozlowski, R. Nawaz (Eds). *Higher Education Institutions and COVID-19: Towards Resilience and Sustainability Through Emergencies. Routledge*. *England, United Kingdom*

2. Barron, A.\*, **Johnson, D.** (2023). Digital transformation and the politics of disruptive technologies. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

1. **Johnson, D**., Waller, L. (2022). The new destination: Transforming travel and tourism through digital transformation in the post-COVID era. In Lloyd Waller & Esmond Bartlett (Eds.). *Tourism Resilience and Recovery for Global Sustainability and Development*, 106-130. Ian Randle Publishers.

## Book Reviews

1. **Johnson, D.** (2025). The Welfare Workforce: Why Mental Health Care Varies Across Affluent Democracies. By Isabel M. Perera. Cambridge: Cambridge University Press, 2025. 258p. Perspectives on Politics. Published online 2025:1-2. <https://doi.org/10.1017/S1537592725102636>

**Reports**

2. **Johnson, D.** (2024). “Citizen Security in Jamaica: A Strategic Review. Technical Assistance to the Citizen Security Secretariat for the Updating of the Citizen Security Plan”. Report For: Ministry of National Security-Jamaica and European Union Delegation to Jamaica.

1. **Johnson, D**. (2023). “National Assessment of Perception of School Safety and Security”. Report For: Ministry of National Security-Jamaica; Ministry of Education and Youth- Jamaica.

**Policy Papers/White Papers/Thought Leadership Papers/Research Briefs/Executive Summaries**

1. Johnson, D., Pestana, R. (2025). “Artificial Intelligence and Workforce Development”. Policy Position Paper. *Jack D. Gordon Institute for Public Policy*. Policy Innovation Series.

# MANUSCRIPTS IN THE REVIEW PROCESS

**Johnson, D.** Citizen-Centric Approaches to AI in Government Programs: Lessons from Experimental Studies. Revise and Resubmit for *Public Administration Review.*

**Johnson, D**., Stewart\*, A. Lifting Burdens to Lifting Lockdowns: Administrative Burden, Digital Contact Tracing, Citizen Engagement and COVID-19. Under Review with *Transforming Government: People, Process and Policy.*

**Johnson, D**. Making bureaucratic encounters less burdensome: Towards a theory of coproduced administrative burden reduction. Revise and Resubmit for *Public Management Review.*

**Johnson, D.** The Role of non-state actors in Administrative Burden Reduction (ABR): A Randomized Experiment. Under Review with *Journal of Civil Society.*

Stojakovic\*, N., **Johnson, D**. Digital Defense Diplomacy: The Multi-Level Impact of International Support in Cybersecurity Resilience. Under Review with *Journal of Cyber Policy*

# MANUSCRIPTS IN PROGRESS

### **Articles**

Clarke\*, G., **Johnson D.** Digital Repression in Context: Why Capacity Alone Does not Predict State Behavior.

Laing\*, L., **Johnson, D**. Bureaucratic Perspectives on AI in Public Service Delivery: An Experimental Approach.

Nvidah\*, E, Clarke\*, G., Acquah\*, E. **Johnson, D**. Does democracy matter for cybersecurity governance? A cross-national study.

**Johnson, D.**, Neshkova, M. Burden (In)Tolerance Among Bureaucrats: An Experiment with Vulnerable Populations.

**Johnson, D**. Neshkova, M., Sancio, A., Scognamigio, F. Citizen participation and Administrative Burden: The effect of Power-Sharing and Forum Modality.

**Johnson, D.**, Nvidah\*, E. How Can Citizen Co-Production Foster Administrative Burden Reduction: A randomized experiment.

Scarlett, G\*., **Johnson, D**., Neshkova, M. Which Burdens Hurt the Most? Examining the Take Up among Women and Minorities in Rental Assistance Programs.

Neshkova, M., Sancio, A., **Johnson, D**., Scognamigio, F. What Activates Citizens to Engage with Government? Evidence from Experimental and Qualitative Data.

**Books**

Alcantara, B\*\*. **Johnson, D.** Cyber Power in a Digital World: The Evolution of Digital Mentality and Cyber Power Perceptions. *Book contract signed with Routledge.*

**Book Chapters**

Laing, L.\*, Squire, A.\*, **Johnson, D**. Building the Foundations: Designing and Sustaining AI Infrastructure for Effective Public Sector Deployment. In Artificial Intelligence for Better Government- Essential Insights for Academics and Practitioners. *Chapter proposal accepted*

Barron, A\*. **Johnson, D**. Climate Change, Cybersecurity, and the Politics of Weather: Promises and Perils for the Global South. In Weather Politics and Security for the Caribbean*. Chapter proposal accepted*.

Scarlett, G\*. **Johnson, D**. The burdensome side of paradise: Unearthing healthcare realities in the Caribbean.

# PRESENTED PAPERS AND LECTURES

**Academic Conference Presentations**

2024 **Southeastern Conference for Public Administration (SECoPA)**

Memphis, Tennessee

**Conference paper:** *Citizen Embrace of AI in Public Service Delivery: A Social Contract Perspective Through Experimental Analysis*

**Panel:** *Artificial Intelligence, Governance, and Public Service Delivery*

2024 **Public Management Research Conference**

Seattle, Washington

**Conference paper:** *Citizen Participation and Administrative Burden: The Effect of Power-Sharing and Forum Modality*

**Panel:** *Administrative Burden*

2023 **Southeastern Conference for Public Administration (SECoPA)**

Atlanta, Georgia

**Panelist:** *Teaching Cybersecurity Governance: A Non-Technical Approach Within Public Service Education*

2022 **Association for Public Policy Analysis and Management**

Washington, DC

**Conference paper:** *Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations*

**Panel:** *Unburdening the Public: Alleviating Administrative Burdens for Those Most Affected*

**Invited Speeches and Talks**

**2025 National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE). 2025 Conference and Expo.**

Denver, Colorado

**Workshop** **Co-Leader:** *Global Perspectives on Workforce Resilience: Building Adaptive Cybersecurity Teams for Tomorrow's Challenges*.

**2025 National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE). 2025 Conference and Expo.**

Denver, Colorado

**Panel Chair/Discussant:** *The Role of PPPs in enhancing cyber resilience through education*.

**2025 The University of Technology**

Webinar

**Keynote Presenter:** The AI Revolution in Cybersecurity: Challenges and Opportunities for Policy Leaders.

**2025**  **Secure Miami Conference**

Miami, Florida

**Panel Chair/Discussant:** The Future of Cybersecurity: Workforce, Emerging Technologies, and the Skills for Tomorrow.

**2025**  **Hemispheric Security Conference**

Miami, Florida

**Expert Panelist:** Cybersecurity Challenges in the Western Hemisphere: Safeguarding Critical Infrastructure, Combating Cyber Threats, and Advancing AI-Driven Defense

**2025 2025 PhD Colloquium: Empowering Public Service: Building Trust in Challenging Times.**

Boca Raton, Florida

**Panel Chair/Discussant:** Contemporary Issues in Society

**2025 National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE). 2025 Conference and Expo.**

Miami, Florida

**Webinar- Expert Panelist:** *Climbing Higher: Preview of 2025 NICE Conference Expo*.

**2025 USSOUTHCOM Analytic Outreach (2025)**

Miami, Florida

**Panel Chair/Discussant:** *Tech Leap or Tech Lag: Latin America’s Quest to keep up with Emerging Technology.*

**2025 Overseas Security Advisory Council (OSAC). Latin American Spring 2025 Conference.**

Miami, Florida

**Expert Panelist:** *Navigating the 2025 Security Challenges in Latin America: Cyber Threats, Organized Crime, and Political Instability.*

**2025 FIU Environment Forum.**

Washington, DC

**Expert Panelist:** *Will we always have Paris? Decarbonization and the Global South.*

**2025 Florida International University/George W. Bush Institute/Jarl Hjalmarson Foundation. Miami Conference on Global Democracy: Exploring the Phenomenon of Contemporary Democratic Backsliding**

Miami, Florida

**Expert Panelist:** *The Role of Artificial Intelligence in Strengthening (or Undermining) Democracy*.

**2025 National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE). Local Stakeholder Engagement Event**

Colorado Springs, Colorado

**Panel Chair:** *Securing our communities: Harnessing Colorado’s Dynamic Communities to Build a Resilient Cybersecurity Workforce Ecosystem*.

**2025 Ministry of National Security-Jamaica CyberSMART Conference**

Kingston, Jamaica

**Keynote Speaker:** *Cybersecurity Workforce Development Industry-Academic Collaboration for Future-Ready Skills*

**2025 Ministry of National Security-Jamaica CyberSMART Conference**

Kingston, Jamaica

**Expert Panelist:** *Cybersecurity Skills Gap: Bridging the Talent Shortage*

**2025 3rd Global Tourism Resilience Conference**

Negril, Jamaica

**Expert Panelist:** *Harnessing Generative Artificial Intelligence for Tourism Resilience*

**2024** **Impact of Artificial Intelligence in Tourism Forum**

Ocho Rios, Jamaica

**Panel Chair:** *AI & Tourism: Enhancing Sector Capabilities with AI*

**2024** **Impact of Artificial Intelligence in Tourism Forum**

Ocho Rios, Jamaica

**Expert Panelist:** *AI & Tourism: Challenges, Opportunities, and the Way Forward*

**2024 South Florida Digital Governance Summit 2024**

Miami, Florida

**Expert Panelist:** *Building a Resilient Cybersecurity Framework*

**2024 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. Santo Domingo, Dominican Republic

**Expert Panelist**: *Empowering Cybersecurity Maturity of Small Enterprises: Beyond Government Aid*

**2024 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. Santo Domingo, Dominican Republic

**Panel Chair/Discussant**: *The Impact of Disruptive Technologies on Cybersecurity*

**2024 USSOUTHCOM Analytic Outreach (2024)**

Miami, Florida

**Panel Chair/Discussant:** *Ransomware Gangs and Hacktivists: Cyber Threats to Governments in Latin America.*

**2024 UWI Five Islands Artificial Intelligence Annual Research Conference.**

Five Islands, Antigua and Barbuda

**Expert Panelist**: *Safeguarding the Future: Fortifying Cybersecurity and Protecting Data Privacy in the Caribbean.*

**2024 UNESCO Special Session on MIL Cities**

San Paulo, Brazil

**Expert Panelist:** *MIL Cities: Education, Communication and Data Sciences in North America, Africa, Asia, Latin America, and the Caribbean*.

**2024 Wilton Park/FCDO- Acting Responsibly in Cyberspace 2**

*“Integrating Non-State Actors as Responsible Actors in a Multi-Stakeholder Community”*Santiago, Chile

**2024**  **Hemispheric Security Conference**

Miami, Florida

Panel Chair/Discussant: Threats and Opportunities with Emerging Technologies

**2023 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. New Providence, Bahamas

**Expert Panelist**: *Regional Approaches to Workforce Development in Cybersecurity*

**2023** **Personalism and Good Governance Conference**

Miami, Florida

**Panel Chair/ Discussant**: *Personalist Leadership and Foreign Policy*

**2023** **The Africa-Americas Forum on China**

Miami, Florida

**Panel Chair/ Discussant**: *Technology, Cybersecurity and China’s relationship with Africa, Latin* *America, and the Caribbean*

**2020 The University of the West Indies, Mona**

*“Quantitative Research: Its philosophical underpinnings and importance to social policy”*

Kingston, Jamaica

**2019 The University of the West Indies, Mona**

*“Qualitative research and its impact on solving wicked problems”*

Kingston, Jamaica

# FUNDED GRANTS AND RESEARCH

**Senior Personnel, Improving Cybersecurity Resilience for Florida State and Local Executive and Managerial Staff – 2025, funded by the University of South Florida Board of Trustees, [Award Amount: $1,864,246.22].**

This project enhances cybersecurity resilience for executive and managerial staff across Florida’s state and local government agencies through targeted training, capacity-building initiatives, and the development of sustainable security practices.

**Key Personnel, Cybersecurity Capacity Strengthening: El Salvador – 2024, funded by the United States Agency for International Development (USAID), January 2024–January 2025 [Award Amount: $250,000].**

This project supports the strengthening of cybersecurity capacities for U.S. Government personnel operating in El Salvador, through targeted training, institutional assessments, and the development of sustainable digital security practices.

**Lead Consultant/Principal Investigator, Technical Assistance to Update Jamaica’s Citizen Security Plan – 2024, funded by the European Union, Summer 2024 [Award Amount: $21,000].**

This project provided technical expertise to revise and strengthen Jamaica’s Citizen Security Plan through strategic analysis, stakeholder engagement, and policy recommendations aimed at enhancing national approaches to violence prevention and community resilience.

**Lead Consultant/Principal Investigator, Data Management Consultancy 2022–2023, funded by the Toll Authority Jamaica [Award Amount: $20,000].**

This consultancy supported the development and enhancement of the Toll Authority’s data management systems through process mapping, digital transformation planning, and the implementation of best practices for data governance and operational efficiency.

**Key Personnel, Market Research for Jamaica National Bank’s Rollout of Money Services Product – 2017, funded by Jamaica National Bank.**

This project involved leading a comprehensive market research initiative to inform the successful launch of a new money services product, including survey design, focus group facilitation, stakeholder analysis, and strategic reporting to guide product development and marketing strategies.

**Lead Consultant/Principal Investigator, Development of 14 Policies, Standards, and Guidelines for an Interoperable ICT Framework, funded by the Ministry of Science, Technology, Energy & Mining (Jamaica), 2017.**

This project supported the creation of a comprehensive suite of ICT policies, standards, and guidelines to promote interoperability across government systems, enabling more efficient digital governance and integrated service delivery.

**Key Personnel, Youth Entrepreneurship: An Evaluation of Social Enterprise in Jamaican Secondary Schools, funded by the British Council Jamaica, October 2016.**

This project evaluated the implementation and impact of social enterprise initiatives in secondary schools across Jamaica, providing critical insights into youth entrepreneurship development and education-based innovation.

**Consultant, Data Analysis for Local Projects, funded by the Organization of American States (OAS) – Jamaica, 2015.**

This project involved providing analytical support for locally implemented development initiatives, using data-driven insights to inform policy recommendations and enhance project outcomes.

**Key Personnel, Poverty Reduction Program Impact Assessment, funded by the Jamaica Social Investment Fund (JSIF) and the European Union (EU) Poverty Reduction Program (PRP), 2015.**

This assessment evaluated the outcomes and effectiveness of poverty reduction interventions under the PRP, providing data analysis to support evidence-based decision-making and improve program design for underserved communities.

**Key Personnel, Baseline Study on the Knowledge, Attitude, Awareness, and Practices among Consumers and Informal Food Vendors across Jamaica, funded by the Ministry of Agriculture, the Agro-Investment Corporation, and the Inter-American Development Bank (IADB), 2012.**

This project conducted a nationwide baseline assessment to inform food safety policies and public health interventions, focusing on behavioral patterns and practices among consumers and informal food vendors.

**Key Personnel, Using Technology to Empower Individuals and Communities for Development, funded by the Jamaica Library Service and the Bill & Melinda Gates Foundation, 2014.**

This project involved conducting a needs assessment baseline study and two subsequent impact studies to evaluate how technology access through libraries contributed to community development and individual empowerment across Jamaica.

# FUNDED RESEARCH WORKING GROUPS

N/A

# PROPOSALS UNDER REVIEW

Principal Investigator, Strengthening JA-CIRT’s Cyber Capabilities: A Comprehensive Training and Certification Program, submitted to the Jamaica Cyber Incident Response Team [Amount Requested: $2,260,000]

Principal Investigator, Strengthening JDF’s Cyber Capabilities: A Comprehensive Training and Certification Program. A Three-Tiered Approach to Upskilling and Reskilling JDF Personnel in Cyber Defense and Security. submitted to the Jamaica Defense Force [Amount Requested: $341.174.35]

# proposals not funded

Principal Investigator, Humanities Research Centers on Artificial Intelligence. Submitted to the National Endowment for Humanities [Amount Requested: $500,000]

Principal Investigator, Global Cyber and Digital Policy Training, submitted to the U.S. Department of State [Amount Requested: $2,6000,000].

Co-Principal Investigator, Strategic Partnerships for Advancing Research and Knowledge (SPARK), submitted to the U.S. Agency for International Development [Amount Requested: $12,500,000]

Co-Principal Investigator, Distinguished Humphrey Fellowship Program – Emerging Technology Policy, submitted to the Institute of International Education [Amount Requested: $125,000]

Key Personnel, Center for AI-enabled Cybercrime and Fraud Analytics (CAREFUL), submitted to the National Science Foundation under the Science and Technology Centers: Integrative Partnerships program, [Amount Requested: $30,000,000].

Key Personnel, Engineering Research Center (ERC) for Climate-Ready Coastal Resilience (CR²), Submitted to the National Science Foundation, [Amount Requested: 4,250,000].

# PROFESSIONAL HONORS, PRIZES, FELLOWSHIPS

2018 Unites States Government

**Fulbright Scholar Recipient**

2016 British Embassy, Jamaica

**Rhodes Scholar Finalist**

2014 **The University of the West Indies**

Valedictorian

2014 Harvard National Model United Nations Conference

**Honorable Mention- Summit of the 61st Session**

2013The University of the West Indies

**The Nethersole Award- Political Science**

2013 The University of the West Indies

**Carl Stone Award- Research Methods**

2013 The University of the West Indies

**Rupert Lewis Award- Caribbean Political Though**

2011 St. George’s College

**Valedictorian**

2011 St. George’s College

**Inductee Sigma Gamma Kappa Honor Society**

2011 St. George’s College

**Award- Excellence in Leadership and Student Governance**

2011 St. George’s College

**The Pedro Arrupe, S.J., Award for excellence in concern for Leadership and** Social Justice

2011 Burger King Jamaica

**Rodwell Lake Scholarship- Excellence in Leadership and Academics**

2009 St. George’s College

**Paul Henry Scholarship- Excellence in Leadership and Academics**

2007 Optimist International

**Winner- Optimist International Oratorical Competition**

# MENTORING

## Doctoral Advisees (Current)

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Starting Date** | **Program** | **Dissertation Title/Topic** |
| Gabrielle Scarlett | Spring 2024 | Public Affairs | Uncovering Public Health Burdens: A Multi-Layered Theoretical Framework. |
| Jourdan Banks | Spring  2024 | Public Affairs | The Behavioral Impact of Public Healthcare Workers as Street-Level Bureaucrats in Organizational Outcomes and Performance in Public Healthcare. |

## Graduate Student Committee Memberships

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Degree (Year)** | **Program** | **Dissertation Title/Topic** |
| *Current* |  |  |  |
| Syeda Mahnaz | Ph.D. | Civil Engineering | Multidimensional Approaches for Smart Cities Development, Evolution, and Sustainability. |
| Sandora Skelaney | Ph.D. | Public Affairs | Making a Case for Participatory Community Governance of Public Parks through Decentralized Autonomous Organizations. |
| Ari Trilaksana | Ph.D. | Public Affairs | Three Essays on Participatory Budgeting |
| Georgiana Clarke | Ph.D. | Public Affairs | TBD |
|  |  |  |  |
| *Past* |  |  |  |
| Aubrey Stewart | Ph.D. | Public Affairs | Joining Forces or Standing Alone? Evaluating Collaborative Vs Non-Collaborative Crime Prevention Policies: Evidence from Jamaica |
| Naia Cooper-Williams, John Hollis, Amanda Venereo | Master’s Degree (2024) | Global Affairs | The potential Role of AI in Disaster Aid Management |
| Christopher Fenning, Shaunda Johnson, Javier Rodriguez | Master’s Degree (2024) | Global Affairs | The Panama Canal: Cyber Security Risks and Mitigation Mechanisms |
| Martaisha Lagrandeur, Lissett Nunez De Villavicencio, Valentina Machado | Master’s Degree (2024) | Global Affairs | *Policies, Emerging Technologies, and the Cyber Threat Landscape* |
| Sasheka Bryan | Master’s Degree (2023) | Development Management | Gentrification and Jamaica: Understanding the Role of Housing Developers in Displacement among Middle-Income Earners. |
| Ashera Barron | Master’s Degree (2022) | Comparative Politics | Assessing the Intersection of Digital Transformation and Political and Public |

# CLASSES TAUGHT

**The University of the West Indies, Mona**

**Masters Courses**

GOVT 6076 *Quantitative Research Methods*, Fall 17

GOVT 6077 *Qualitative Research Methods*, Spring 18

HRNM 6401 *Human Resource Development Statistics 1*, Spring 18 **(Instructor of Record)**

**Undergraduate Courses**

GOVT 2010 *Delinquency and Juvenile Justice*, Fall 15 **(Instructor of Record)**

GOVT 3010 *Punishment and Corrections*, Spring 16

GOVT 2011 *Criminal Justice Systems*, Fall 16, 17, 18; Spring 16, 17

GOVT 2044 *Research Methods in Governance I*, Fall 15, 16, 17

GOVT 2054 *Research Methods in Governance II*, Spring 16, 17, 18

GOVT 2267 *Political Sociology of the Caribbean*, Fall 22 **(Instructor of Record)**

GOVT 2027 *Comparative Politics of Industrial Societies*, Fall 22 **(Instructor of Record)**

GOVT 1001 *Introduction to Political Philosophy*, Spring 23 **(Instructor of Record)**

GOVT 3012 *Contemporary Issues of Industrial Societies*, Spring 23 **(Instructor of Record)**

**Florida International University**

**PhD Courses**

PAD 7705 *Applied Quantitative Analysis*, Fall ‘20

PAD 7055 Scope and Theory of Public Administration, Fall ‘24

**Masters Courses**

PAD 6726 *Applied Research Methods for Accountability in Public and Non-Profit Organizations*, Fall ‘20; Spring ‘21

PAD 5460 *Productivity Improvement*, Summer ‘21

PAD 6436 Professionalism and Ethics, Spring ‘24

PAD 6718 Smart Governance, Spring ‘24

ISS 6307 Research Tools for Global Studies, Spring ‘25

**Undergraduate Courses**

PAD 4934 *Integrative Seminar in Public Policy & Service*, Summer ‘21

PUP 4042 *Analytical Tools for the Public Service*, Fall ’23 ‘24; Summer ’24, Spring ‘25

PUP 4511 Cybersecurity Leadership Strategy and Management, Spring ‘25

# OFFICES AND MEMBERSHIP HELD IN PROFESSIONAL SOCIETIES

N/A

# PROFESSIONAL ACTIVITIES AND SERVICE

### **Service to International Agencies**

N/A

### **Service to Federal Agencies**

2025 **Department of Commerce- National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE)**

Local Stakeholder Engagement Event

Organizing *Committee Member*

2024-2025 **Department of Commerce-** **National Institute of Standards and Technology (NIST)/National Initiative for Cybersecurity Education (NICE)**

Annual Cybersecurity Conference

Organizing *Committee Member*

### **Service to Funding Agencies**

N/A

## Service to the University

### University

Member, Search Committee for hiring an Assistant Professor in Criminology (Fall 2024)

### College

Represented College and spoke on behalf of the Dean at Fulbright Association Speaker Series: *Make AI Work for You: Practical tools to help You thrive in the age of AI* (Summer 2025)

### Department

***Department of Public Policy and Administration***

* Member, Ph.D. Committee (Fall 2023-Present)
* Member, MPA Committee (Fall 2023-Summer 2024)
* Member, Chair Evaluation Committee (Fall 2024-Present)
* Member, Search Committee for 2 Assistant Professors (Fall 2024-Spring 2025)
* Co-Chair, Homeland Security and Emergency Management Certificate Program, Department of Public Administration (Fall 2009- Summer 2018)
* Member, Faculty Development Committee (Fall 2014-Present)

***Jack D. Gordon Institute for Public Policy***

* Member, Hewlett Advisory Board
* Member, NIST/NICE Conference organizing committee

### Tenure and Promotion Service

N/A

### **Service to the Community**

### Academic Journal Editorship

N/A

### Peer Reviews for Journals

*13.Transforming Government: People, Process and Policy*

*12.Policy Sciences*

*11.Journal of Social Equity and Public Administration (JSEPA)*

*10.Applied Economics*

*9.Journal of Contemporary African Studies*

*8.Journal of Public Administration Research and Theory (JPART)*

*7.Public Administration Review (PAR)*

*6.Review of Development Economics*

*5.Review of Policy Research*

*4.Applied Economics Letters*

*3.Economics of Governance*

*2.Public Performance and Management Review (PPMR)*

*1.Academy of Management (AOM)*

### Peer Reviewer for Books

*Book manuscript reviewer on Digital Transformation for De Gruyter Press (2024)*

### Peer Reviewer for Book Chapters

*World Scientific Handbook of Transboundary Water Management Volume 4. Edited by Shlomi Dinar, Gabriel Eckstein.*

### Professional Memberships

### N/A

**Other Professional Service**

2016 **Board Director**

eGov Jamaica- Jamaica

2021 **Board Member**

Southeast Regional Health Authority (SERHA)- Jamaica

2022 **Board Member**

Jamaica Broadcasting Commission- Jamaica

2018 **Government of Jamaica/University of the West Indies**

Montego Bay, Jamaica

Governance For Tomorrow Conference

*Head of Secretariat*

2017 **United States Embassy, Jamaica**

Anti-Corruption Roundtable

*Project Manager*

2015 **Harvard National Model United Nations Conference**

Boston, Massachusetts

*Head Delegate- The University of the West Indies*

2014 **Government of Jamaica, National Youth Conference**

Kingston, Jamaica

National Youth Conference

*Head of Secretariat*

2014 **Government of Jamaica, National Youth Conference**

National Youth Conference

*Head of Secretariat*

2013 **Harvard National Resolution Project Social Venture Forum**

Social Resolution Project

*Presenter*

2013 **America’s Second Harvest of the Big Bend- Tallahassee, Florida**

Global Outreach

*Volunteer*

2004 **Premier Family Life Ministries, Plainfield New Jersey**

Jamaica Outreach Hurricane Relief Project

*Project Coordinator and Volunteer*

### **Professional Trainings**

***2024- Florida International University***

*Search and Screen Committee Training*

***2022- Florida International University/National Science Foundation***

*Data Sciences for Public Policy*

***2019 Florida International University***

*Executive Certificate- Artificial Intelligence and Governance*

***2018- UN Women***

Certified as trained personnel in Safety and Sexual Health

***2016- Office of Student Services and Development- UWI***

Trained Resident Advisor in student services and development with specializations in student developmental program planning and delivery.

***2015- UWI-Mona Model United Nations Assembly***

Trained United Nations delegate

***2015- Toastmasters International***

certified as a competent communicator with specializations in public speaking and debating

2021- COGNITO Training for Recognizing Students at Risk

CITI Institutional Review Board (IRB) Member Training

### **Media Interviews and Recognitions**

Valencia, G. 2025 (May 19). FIU conference takeaway: Celebrating impact: FIU recognizes faculty who are changing the world. *FIU News*.

Available at: <https://news.fiu.edu/2025/celebrating-impact-fiu-recognizes-faculty-who-are-changing-the-world>

Infobae. 2025 (May 14). Postcards from the 10th Hemispheric Security Conference: Photos from the FIU event in Miami. *Infobae*.

Available at: <https://www.infobae.com/estados-unidos/2025/05/14/postales-de-la-10-conferencia-de-seguridad-hemisferica-fotos-del-evento-de-fiu-realizado-en-miami/>

Ellenberg, T. 2025 (April 7). FIU conference takeaway: Challenges confront democracy worldwide, but hope and favorable developments persist. *FIU News*.

Available at: <https://news.fiu.edu/2025/challenges-confront-democracy-worldwide-but-hope-and-favorable-developments-persist>

Hohnholz, L. 2025 (February 19). The Human Touch Cannot be Replaced by AI. eTurbo News.

Available at: <https://eturbonews.com/the-human-touch-cannot-be-replaced-by-ai/>

*Loop News*. 2025 (February 19). Human element of tourism is irreplaceable despite rise in AI. Loop News.

Available at: <https://www.loopnews.com/content/human-element-of-tourism-is-irreplaceable-despite-rise-in-ai/>

Diaz, K. 2025 (November 7). To Be Cyber Resilient, Put Critical Infrastructure First. *Government Technology*.

Available At: <https://www.govtech.com/security/to-be-cyber-resilient-put-critical-infrastructure-first>

Continuous coverage National Assessment of School Safety and Security report that I authored—

Below are some examples:

<https://nationwideradiojm.com/report-finds-students-and-teachers-feel-unsafe-at-school/#:~:text=The%20Safety%20and%20Security%20Perception,not%20feel%20safe%20at%20school>.

<https://jis.gov.jm/safety-of-schoolchildren-high-on-priority-agenda-dr-chang/>

<https://jamaica-gleaner.com/article/news/20240229/safety-schoolchildren-high-priority-agenda-dr-chang>

*Planning Institute of Jamaica (PIOJ)*. 2022 (November 4). Coordinating Agencies Need to Coalesce Around Best Practice Mechanisms. *PIOJ News*.

Available at: <https://www.pioj.gov.jm/coordinating-agencies-need-to-coalesce-around-best-practice-mechanisms-pioj-director-general/>

Fraser, R. 2022 (Oct 7). Induction of Parliamentary Interns. *Jamaica Information Service News*.

Available at: <https://jis.gov.jm/photos-induction-of-parliamentary-interns/>

*The Daily Observer.* 2022 (Sep. 7). Partners in Data Summit on Social Investment.

Available at: <https://www.pressreader.com/jamaica/daily-observer-jamaica/20220907/282557317038628?srsltid=AfmBOopcpAMa1bZzUhc8LvQYZ2jZ6uNa3_XOQY1xAC0lZPWv89vInlo7>