**Dr. Donavon Johnson Jr.**

**CONTACT INFORMATION**

Email: [donjohns@fiu.edu](mailto:donjohns@fiu.edu)

**EDUCATION AND QUALIFICATION**

***2018-2021 Florida International University***

*Ph.D. Public Policy and Administration*

*Steven J. Green School of International & Public Affairs*

*Dissertation title: “Understanding Burdens: On the construction, reduction and consequences of administrative burden”*

***2014-2016 The University of the West Indies M. Sc. (Distinction)***

*International Public and Development Management*

***2011-2014 The University of the West Indies B.Sc. (First Class Hons.)***

* *Political Science (Major), Public Sector Management (Minor), Criminology (Minor)*
* *Graduated Valedictorian (Faculty of Social Sciences)*

**WORK EXPERIENCE**

2024-Present **Associate Director**

Center of Integrated Security Privacy and Trustworthy AI (CIERTA)

2023-Present **Assistant Professor**

Department of public Policy and Administration- Florida International University

2022- 2023 **Lecturer**

Department of Government- University of the West Indies

2021- 2023 **Data Manager/Scientist**

Ministry of National Security- Jamaica

2017-2018 **Senior Adjunct Lecturer**

Department Sociology, Psychology and Social Work UWI Mona

2015-2018 **Research Fellow**

Department of Government (University of the West Indies)

2013-2018 **Research Fellow**

Center for Leadership and Governance

**PUBLICATIONS**

**Journal Articles**

**Johnson, D**., Neshkova, M. (2024). Reducing Administrative Burdens for Vulnerable Groups: The Role of Job Security and Organizational Commitment. *American Review of Public Administration*. <https://doi.org/10.1177/02750740241268263>

**Johnson, D.** (2024). Food security, the agriculture value chain, and Digital Transformation: The case of Jamaica’s Agricultural Business Information System (ABIS). *Technology in Society*, 77(2024) 102523. <https://doi/10.1016/j.techsoc.2024.102523>

**Johnson, D.**, Neshkova, M. (2023). When do bureaucrats choose to unburden: A randomized experiment. *Public Administration*, 2023; 1-23. <https://doi.org/10.1111/padm.12972>

**Johnson, D**., Kroll, A. (2023). The effect of electronic program applications amidst the politics of administrative burden. *Government Information Quarterly*, 40(20), 101808

**Johnson, D. (2022)**. Burdens Are Everybody’s Business: Examining the Intersection of Administrative Burdens, Motivation, and Entrepreneurial Culture. *Administration & Society* *54(10), 1965-1992*. <https://doi.org/10.1177/00953997221100373>

Waller, L., Daley, G., **Johnson, D**., Gordon, D., Walters, S. (2021). Political Victimization in 21st Century Jamaica: Existence, Experience and Implication for Democracy. *Journal of Eastern Caribbean Studies*. 45(2), 82-110.

**Johnson, D**., Kroll, A. (2020). What Makes Us Tolerant of Administrative Burden? Race, Representation, and Identity. *Journal of Behavioral and Public Administration, 4(1), 1-9.*

**Books**

**Johnson, D.** (2024). *Leadership Fundamentals for Cybersecurity in public Policy and Administration: Lessons for the Global South*. Routledge: England, United Kingdom.

**Johnson, D.** (Ed.). (2023). *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

**Johnson, D. (2022)**. *Cryptocurrency and Public Policy: Implications for Democracy and Governance*. Routledge: England, United Kingdom.

Waller, L. G., Williams, D. A., Hawthorne, O. E., & **Johnson, D**. (2018). *Doing Business in Jamaica: A Qualitative Perspective*. Kingston: Ian Randle Publishers.

**Chapters**

**Johnson, D.** (2023). A log walk to democracy: How far we have come. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

**Johnson, D.** Longmore, S. (2023). How Healthy is Democracy: The Role of Healthcare and Social Equity Considerations in the Governance of People. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

**Johnson, D**., Swaby, K., Blake, R. (2023). Government and the "Trust" to Kill: Public trust, Extralegal Governance, and Patriotism. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

Waller, L., **Johnson, D**., Gordon, D. (2023). Prioritizing people in Digital Transformation Strategies among Higher Education Institutions (HEIs). In A. Visvizi, K. Kozlowski, R. Nawaz (Eds). *Higher Education Institutions and COVID-19: Towards Resilience and Sustainability Through Emergencies. Routledge*. *England, United Kingdom*

Barron, A., **Johnson, D.** (2023). Digital transformation and the politics of disruptive technologies. In D. Johnson (Ed.), *Rethinking Democracy in the 21st Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom.

**Johnson, D**., Waller, L. (2022). The new destination: Transforming travel and tourism through digital transformation in the post-COVID era. In Lloyd Waller & Esmond Bartlett (Eds.). *Tourism Resilience and Recovery for Global Sustainability and Development*, 106-130. Ian Randle Publishers.

**Reports**

**Johnson, D**. (2023). “National Assessment of Perception of School Safety and Security”. Report For: Ministry of National Security-Jamaica; Ministry of Education and Youth- Jamaica.

**Johnson, D.** (2024). “Citizen Security in Jamaica: A Strategic Review. Technical Assistance to the Citizen Security Secretariat for the Updating of the Citizen Security Plan”. Report For: Ministry of National Security-Jamaica and European Union Delegation to Jamaica.

**Policy Papers/White Papers/Thought Leadership Papers/Research Briefs/Executive Summaries**

**Johnson, D.**, Pestana, R. (2023). “Artificial Intelligence and Workforce Development”. Policy Position Paper. Jack D. Gordon Institute for Public Policy. Policy Innovation Series.

**PUBLICATIONS IN THE REVIEW PROCESS**

**Johnson, D.** Citizen-Centric Approaches to AI in Government Programs: Lessons from Experimental Studies.

**Johnson, D**., Stewart, A. Lifting Burdens to Lifting Lockdowns: Administrative Burden, Digital Contact Tracing, Citizen Engagement and COVID-19.

**Johnson, D**. Making bureaucratic encounters less burdensome: Towards a theory of coproduced administrative burden reduction.

**Johnson, D.** The Role of non-state actors in Administrative Burden Reduction (ABR): A Randomized Experiment

**WORKS IN PROGRESS**

**Johnson, D**. Exploring the Drivers of Favorable Ratings for AI in Government Services Among Public Sector Employees: A Randomized Experiment.

Nvidah, E, Clarke, G., Acquah, E. **Johnson, D**. Does democracy matter for cybersecurity governance? A cross-national study.

**Johnson, D.**, Neshkova, M. Burden (In)Tolerance Among Bureaucrats: An Experiment with Vulnerable Populations

**Johnson, D.**, Neshkova, M. (2023). Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations.

**Johnson, D**. Neshkova, M., Sancio, A., Scognamigio, F. Citizen participation and Administrative Burden: The effect of Power-Sharing and Forum Modality

**Johnson, D.**, Nvidah, E. How Can Citizen Co-Production Foster Administrative Burden Reduction: A randomized experiment.

**Johnson, D**. Citizen embrace of AI in public service delivery: A social contract perspective through experimental analysis

Scarlett, G. **Johnson, D**. The burdensome side of paradise: Unearthing healthcare realities in the Caribbean.

Scarlett, G., **Johnson, D**., Neshkova, M. Which Burdens Hurt the Most? Examining the Take Up among Women and Minorities in Rental Assistance Programs

Neshkova, M., Sancio, A., **Johnson, D**., Scognamigio, F. What Activates Citizens to Engage with Government? Evidence from Experimental and Qualitative Data

**Johnson, D**. Waller, L. *Digital Transformation and Public Policy: Lessons and Leanings*.

**CONSULTING, GRANTS, AND RESEARCH**

**Institution: United States Agency for International Development (USAID)**

**Project:** Cybersecurity Capacity Strengthening: El Salvador- 2024

**Capacity:** Key Personnel

**Institution: European Union**

**Project:** Technical Assistance to Update Jamaica’s Citizen Security Plan- 2024

**Capacity:** Lead Consultant/Principal Investigator

**Institution: Toll Authority Jamaica**

**Project:** Data Management Consultancy 2022-2023

**Capacity:** Lead Consultant/Principal Investigator

**Institution: Jamaica National Bank**

**Project:** Market research for bank’s rollout of money services product 2017

**Capacity:** Project Manager

**Institution: Ministry of Science Technology Energy & Mining- Jamaica- 2017**

**Project:** Writing 14 Policies, Standards, and Guidelines for Interoperable ICT framework

**Capacity:** Lead Consultant/Principal Investigator

**Institution: The British Council Jamaica**

**Project:** Youth Entrepreneurship: An Evaluation of Social Enterprise in Jamaican Secondary Schools, October 2016

**Capacity:** Data Analyst

**Institution: Organization of American States (OAS)- Jamaica**

**Project:** Data Analysis for Local Projects, 2015

**Capacity:** Consultant

**Institution: Jamaica Social Investment Fund (JSIF), European Union (EU) Poverty Reduction Program (PRP).**

**Project:** Poverty Reduction Program Impact Assessment, 2015

**Capacity:** Data Analyst

**Institution: Ministry of Agriculture, the Agro-Investment Cooperation, Inter-American Development Bank (IADB) Funded.**

**Project:** Baseline Study on the Knowledge, Attitude, Awareness and Practices among consumers and informal food vendors across Jamaica, 2012

**Capacity:** Data Analyst

**Institution: Jamaica Library Service, Bill and Melinda Gates Funded Project**

**Project:** Using Technology to Empower Individuals and Communities for Development. Consulting service to undertake a Needs Assessment Baseline Impact Study and Two Sub subsequent Impact Studies, 2014

**Capacity:** Data Analyst

**Institution: Ministry of Agriculture, the Agro-Investment Cooperation, Inter-American Development Bank (IADB) Funded.**

**Project:** Baseline Study on the Knowledge, Attitude, Awareness and Practices among consumers and informal food vendors across Jamaica, 2012

**Capacity:** Data Analyst

**STATE BOARD APPOINTMENTS**

2016 **Board Director**

eGov Jamaica

2021 **Board Member**

Southeast Regional Health Authority (SERHA)

2022 **Board Member**

Jamaica Broadcasting Commission

**SERVICE TO THE UNIVERSITY AND ACADMEIC COMMUNITY**

2024 **Reviewer**

Applied Economics

2024 **Reviewer**

De Gruyter Press

2024 **Reviewer**

World Scientific Handbook of Transboundary Water Management Volume 4 Cybersecurity

2024 **Reviewer**

Journal of Contemporary African Studies

2024 **Reviewer**

Journal of Public Administration Research and Theory (JPART)

2024 **Reviewer**

Public Administration Review (PAR)

2023 **MPA Committee Member**

Florida International University- Dept. of Public Policy and Administration

2023 **PhD Committee Member**

Florida International University- Dept. of Public Policy and Administration

2023 **Hewlett Cybersecurity Committee Member**

Florida International University- Jack. D. Gordon Institute of Public Policy

2023 **Reviewer**

Asia Pacific Journal of Public Administration

2022 **Director**

Parliamentary Internship Program (University of the West Indies)

2022 **Director**

Research Seminar/Colloquium (University of the West Indies Department of Government

2022 **Director**

Research Day Committee University of the West Indies Department of Government

2022 **Reviewer**

Public Performance and Management Review (PPMR)

2019 **Reviewer**

Academy of Management (AOM)

2016 **Director**

Leadership Academy (University of the West Indies)

2016 **Board Chairman**

UWI-OneLife (University of the West Indies)

2014 **University of the West Indies High Achievers Society**

Vision 2030- The Youth Perspective Forum

*Project Manager*

**Post Graduate Research Papers Supervised**

2024-Present PhD Committee Co-Chair

*Uncovering Public Health Burdens: A Multi-Layered Theoretical Framework*

**Gabrielle Scarlett- Florida International University**

2024-Present PhD Committee Co-Chair

Topic TBD

**Jourdan Banks- Florida International University**

2024-Present PhD Committee Member

*Multidimensional Approaches for Smart Cities Development, Evolution, and Sustainability.*

**Syeda Mahnaz- Florida International University**

2024-Present PhD Committee Member

*Making a Case for Participatory Community Governance of Public Parks through Decentralized Autonomous Organizations*

**Sandy Skelaney- Florida International University**

2023-2024 PhD Committee Member

*Joining Forces or Standing Alone? Evaluating Collaborative Vs Non-Collaborative Crime Prevention Policies: Evidence from Jamaica.*

**Aubrey Stewart- Florida International University**

2024 Faculty Supervisor

*The potential Role of AI in Disaster Aid Management*

**Naia Cooper-Williams, John Hollis, Amanda Venereo- Florida International University**

2023Faculty Supervisor- M.Sc.

*Gentrification and Jamaica: Understanding the Role of Housing Developers in Displacement among Middle-Income Earners.*

***Sasheka Bryan- The University of the West Indies, Mona***

2022 Faculty Supervisor- M.Sc.

*Assessing the Intersection of Digital Transformation and Political and Public*

*Administration Outcomes: A Comparison of the Global North and South*

**Ashera Barron- The University of the West Indies, Mona**

**Post Graduate Research Papers/Defense Examined**

2023 **Examiner- PhD**

*An Exploration of Factors Influencing Tax Avoidance by SMEs in Jamaica*

***Kesha Christie - University of Sunderland***

2023 **Examiner- PhD**

*Is the Jamaican Tourism Industry ready to adopt Enterprise Risk Management (ERM): A Case Study of the Jamaican Reality*

***Natasha Grant- University of Sunderland***

**SERVICE TO THE COMMUNITY**

2018 **Government of Jamaica/University of the West Indies**

Montego Bay, Jamaica

Governance For Tomorrow Conference

*Head of Secretariat*

2017 **United States Embassy, Jamaica**

Anti-Corruption Roundtable

*Project Manager*

2015 **Harvard National Model United Nations Conference**

Boston, Massachusetts

*Head Delegate- The University of the West Indies*

2014 **Government of Jamaica, National Youth Conference**

Kingston, Jamaica

National Youth Conference

*Head of Secretariat*

2014 **Government of Jamaica, National Youth Conference**

National Youth Conference

*Head of Secretariat*

2013 **Harvard National Resolution Project Social Venture Forum**

Social Resolution Project

*Presenter*

2013 **America’s Second Harvest of the Big Bend- Tallahassee, Florida**

Global Outreach

*Volunteer*

2004 **Premier Family Life Ministries, Plainfield New Jersey**

Jamaica Outreach Hurricane Relief Project

*Project Coordinator and Volunteer*

**TEACHING**

**The University of the West Indies, Mona**

**Masters Courses**

GOVT 6076 *Quantitative Research Methods*, Fall 17

GOVT 6077 *Qualitative Research Methods*, Spring 18

HRNM 6401 *Human Resource Development Statistics 1*, Spring 18 **(Instructor of Record)**

**Undergraduate Courses**

GOVT 2010 *Delinquency and Juvenile Justice*, Fall 15 **(Instructor of Record)**

GOVT 3010 *Punishment and Corrections*, Spring 16

GOVT 2011 *Criminal Justice Systems*, Fall 16, 17, 18; Spring 16, 17

GOVT 2044 *Research Methods in Governance I*, Fall 15, 16, 17

GOVT 2054 *Research Methods in Governance II*, Spring 16, 17, 18

GOVT 2267 *Political Sociology of the Caribbean*, Fall 22 **(Instructor of Record)**

GOVT 2027 *Comparative Politics of Industrial Societies*, Fall 22 **(Instructor of Record)**

GOVT 1001 *Introduction to Political Philosophy*, Spring 23 **(Instructor of Record)**

GOVT 3012 *Contemporary Issues of Industrial Societies*, Spring 23 **(Instructor of Record)**

**Florida International University**

**PhD Courses**

PAD 7705 *Applied Quantitative Analysis*, Fall ‘20

PAD 7055 Scope and Theory of Public Administration, Fall ‘24

**Masters Courses**

PAD 6726 *Applied Research Methods for Accountability in Public and Non-Profit Organizations*, Fall ‘20; Spring ‘21

PAD 5460 *Productivity Improvement*, Summer ‘21

PAD 6436 Professionalism and Ethics, Spring ‘24

PAD 6718 Smart Governance, Spring ‘24

ISS 6307 Research Tools for Global Studies

**Undergraduate Courses**

PAD 4934 *Integrative Seminar in Public Policy & Service*, Summer ‘21

PUP 4042 *Analytical Tools for the Public Service*, Fall ’23; Summer ‘24

PUP 4511 Cybersecurity Leadership Strategy and Management

**CONFERENCE PRESENTATIONS**

2024 **Southeastern Conference for Public Administration (SECoPA)**

Memphis, Tennessee

**Conference paper:** *Citizen Embrace of AI in Public Service Delivery: A Social Contract Perspective Through Experimental Analysis*

**Panel:** *Artificial Intelligence, Governance, and Public Service Delivery*

2024 **Public Management Research Conference**

Seattle, Washington

**Conference paper:** *Citizen Participation and Administrative Burden: The Effect of Power-Sharing and Forum Modality*

**Panel:** *Administrative Burden*

2023 **Southeastern Conference for Public Administration (SECoPA)**

Atlanta, Georgia

**Panelist:** *Teaching Cybersecurity Governance: A Non-Technical Approach Within Public Service Education*

2022 **Association for Public Policy Analysis and Management**

Washington, DC

**Conference paper:** *Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations*

**Panel:** *Unburdening the Public: Alleviating Administrative Burdens for Those Most Affected*

**INVITED SPEECHES AND TALKS**

**2024** **Impact of Artificial Intelligence in Tourism Forum**

Ocho Rios, Jamaica

**Panel Chair:** *AI & Tourism: Enhancing Sector Capabilities with AI*

**2024** **Impact of Artificial Intelligence in Tourism Forum**

Ocho Rios, Jamaica

**Expert Panelist:** *AI & Tourism: Challenges, Opportunities, and the Way Forward*

**2024 South Florida Digital Governance Summit 2024**

Miami, Florida

**Expert Panelist:** *Building a Resilient Cybersecurity Framework*

**2024 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. Santo Domingo, Dominican Republic

**Expert Panelist**: *Empowering Cybersecurity Maturity of Small Enterprises: Beyond Government Aid*

**2024 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. Santo Domingo, Dominican Republic

**Panel Chair/Discussant**: *The Impact of Disruptive Technologies on Cybersecurity*

**2024 USSOUTHCOM Analytic Outreach (2024)**

Miami, Florida

**Panel Chair/Discussant:** *Ransomware Gangs and Hacktivists: Cyber Threats to Governments in Latin America.*

**2024 UWI Five Islands Artificial Intelligence Annual Research Conference.**

Five Islands, Antigua and Barbuda

**Expert Panelist**: *Safeguarding the Future: Fortifying Cybersecurity and Protecting Data Privacy in the Caribbean.*

**2024 UNESCO Special Session on MIL Cities**

San Paulo, Brazil

**Expert Panelist:** *MIL Cities: Education, Communication and Data Sciences in North America, Africa, Asia, Latin America, and the Caribbean*.

**2024 Wilton Park/FCDO- Acting Responsibly in Cyberspace 2**

*“Integrating Non-State Actors as Responsible Actors in a Multi-Stakeholder Community”*Santiago, Chile

**2024**  **Hemispheric Security Conference**

Miami, Florida

Panel Chair/Discussant: Threats and Opportunities with Emerging Technologies

**2023 Organization of American States (OAS) and Regional Initiative for Cybersecurity Education and Training (RICET) Cybersecurity Conference**. New Providence, Bahamas

**Expert Panelist**: *Regional Approaches to Workforce Development in Cybersecurity*

**2023** **Personalism and Good Governance Conference**

Miami, Florida

**Panel Chair/ Discussant**: *Personalist Leadership and Foreign Policy*

**2023** **The Africa-Americas Forum on China**

Miami, Florida

**Panel Chair/ Discussant**: *Technology, Cybersecurity and China’s relationship with Africa, Latin* *America, and the Caribbean*

**2020 The University of the West Indies, Mona**

*“Quantitative Research: Its philosophical underpinnings and importance to social policy”*

Kingston, Jamaica

**2019 The University of the West Indies, Mona**

*“Qualitative research and its impact on solving wicked problems”*

Kingston, Jamaica

**AWARDS AND TITLES**

2018 Unites States Government

**Fulbright Scholar Recipient**

2016 British Embassy, Jamaica

**Rhodes Scholar Finalist**

2014 **The University of the West Indies**

Valedictorian

2014 Harvard National Model United Nations Conference

**Honorable Mention- Summit of the 61st Session**

2013The University of the West Indies

**The Nethersole Award- Political Science**

2013 The University of the West Indies

**Carl Stone Award- Research Methods**

2013 The University of the West Indies

**Rupert Lewis Award- Caribbean Political Though**

2011 St. George’s College

**Valedictorian**

2011 St. George’s College

**Inductee Sigma Gamma Kappa Honor Society**

2011 St. George’s College

**Award- Excellence in Leadership and Student Governance**

2011 St. George’s College

**The Pedro Arrupe, S.J., Award for excellence in concern for Leadership and** Social Justice

2011 Burger King Jamaica

**Rodwell Lake Scholarship- Excellence in Leadership and Academics**

2009 St. George’s College

**Paul Henry Scholarship- Excellence in Leadership and Academics**

2007 Optimist International

**Winner- Optimist International Oratorical Competition**

**TRAINING AND PROFESSIONAL CERTIFICATIONS**

***2022- Florida International University/National Science Foundation***

*Data Sciences for Public Policy*

***2019 Florida International University***

*Executive Diploma- Artificial Intelligence and Governance*

***2018- UN Women***

Certified as trained personnel in Safety and Sexual Health

***2016- Office of Student Services and Development- UWI***

Trained Resident Advisor in student services and development with specializations in student developmental program planning and delivery.

***2015- UWI-Mona Model United Nations Assembly***

Trained United Nations delegate

***2015- Toastmasters International***

certified as a competent communicator with specializations in public speaking and debating

**SKILLS AND PROFICIENCIES**

* Statistical Package for the Social Sciences (SPSS)
* STATA
* NVIVO
* ArcGIS
* Microsoft Office Suite
* Public Speaking and Oratory
* Motivational Speaking