

# DR. DONAVON JOHNSON JR.

## CONTACT INFORMATION

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## EDUCATION AND QUALIFICATION

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### ***2018-2021 Florida International University***

*Ph.D. Public Policy and Administration*

*Steven J. Green School of International & Public Affairs*

*Dissertation title: "Understanding Burdens: On the construction, reduction and consequences of administrative burden"*

### ***2014-2016 The University of the West Indies M. Sc. (Distinction)***

*International Public and Development Management*

### ***2011-2014 The University of the West Indies B.Sc. (First Class Hons.)***

- Political Science (Major), Public Sector Management (Minor), Criminology (Minor)*
- Graduated Valedictorian (Faculty of Social Sciences)*

## WORK EXPERIENCE

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- 2022- 2023    **Lecturer**  
Department of Government- University of the West Indies
- 2021- present    **Data Scientist**  
Ministry of National Security- Jamaica
- 2017-2018    **Senior Adjunct Lecturer**  
Department Sociology, Psychology and Social Work UWI Mona
- 2016-2017    **Senior Policy Analyst and Research Consultant**  
Ministry of Science, Technology, Energy and Mining (Jamaica)
- 2015-2017    **Research Consultant**  
Organization of American States (Jamaica)
- 2015-2018    **Research Fellow**  
Department of Government (University of the West Indies)

2013-2018     **Research Fellow**  
Center for Leadership and Governance

## **PUBLICATIONS**

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### **Journal Articles**

**Johnson, D.**, Kroll, A. (2023). The effect of electronic program applications amidst the politics of administrative burden. *Government Information Quarterly*, 40(20), 101808

**Johnson, D. (2022).** Burdens Are Everybody's Business: Examining the Intersection of Administrative Burdens, Motivation, and Entrepreneurial Culture. *Administration & Society* 54(10), 1965-1992. <https://doi.org/10.1177/00953997221100373>

Waller, L., Daley, G., **Johnson, D.**, Gordon, D., Walters, S. (2021). Political Victimization in 21st Century Jamaica: Existence, Experience and Implication for Democracy. *Journal of Eastern Caribbean Studies*. 45(2), 82-110.

**Johnson, D.**, Kroll, A. (2020). What Makes Us Tolerant of Administrative Burden? Race, Representation, and Identity. *Journal of Behavioral and Public Administration*, 4(1), 1-9.

### **Books**

**Johnson, D.** (Ed.). (2023). *Rethinking Democracy in the 21<sup>st</sup> Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom. Forthcoming.

**Johnson, D. (2022).** *Cryptocurrency and Public Policy: Implications for Democracy and Governance*. Routledge: England, United Kingdom.

Waller, L. G., Williams, D. A., Hawthorne, O. E., & **Johnson, D.** (2018). *Doing Business in Jamaica: A Qualitative Perspective*. Kingston: Ian Randle Publishers.

### **Chapters**

**Johnson, D.** (2023). A log walk to democracy: How far we have come. In D. Johnson (Ed.), *Rethinking Democracy in the 21<sup>st</sup> Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom. Forthcoming.

**Johnson, D.** Longmore, S. (2023). How Healthy is Democracy: The Role of Healthcare and Social Equity Considerations in the Governance of People. In D. Johnson (Ed.), *Rethinking Democracy in the 21<sup>st</sup> Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom. Forthcoming.

**Johnson, D.**, Swaby, K., Blake, R. (2023). Government and the "Trust" to Kill: Public trust, Extralegal Governance, and Patriotism. In D. Johnson (Ed.), *Rethinking Democracy in the 21<sup>st</sup> Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom. Forthcoming.

Barron, A., **Johnson, D.** (2023). Digital transformation and the politics of disruptive technologies. In D. Johnson (Ed.), *Rethinking Democracy in the 21<sup>st</sup> Century: Perspectives from the Caribbean*. Routledge: England, United Kingdom. Forthcoming.

**Johnson, D.**, Waller, L. (2022). The new destination: Transforming travel and tourism through digital transformation in the post-COVID era. In Lloyd Waller & Esmond Bartlett (Eds.). *Tourism Resilience and Recovery for Global Sustainability and Development*, 106-130. Ian Randle Publishers.

Waller, L., **Johnson, D.**, Gordon, D. (2022). The importance of prioritizing people in Digital Transformation Strategies among Higher Education Institutions (HEIs). In C Krishnan, K. Thapliyal, G. Singh (Eds). *The Challenges and New Opportunities for Higher Education Industry in a Pandemic-Constrained Environment*. Routledge. Forthcoming.

## **PUBLICATIONS IN THE REVIEW PROCESS**

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**Johnson, D.**, Neshkova, M. (2023). Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations.

**Johnson, D.**, Neshkova, M. (2023). Reducing Administrative Burdens for Vulnerable Groups: The Role of Job Security and Organizational Commitment

**Johnson, D.**, Stewart, A. (2022). Lifting Burdens to Lifting Lockdowns: Administrative Burden, Digital Contact Tracing, Citizen Engagement and COVID-19.

**Johnson, D.** (2022). Food security, the agriculture value chain, and Digital Transformation: The case of Jamaica's Agricultural Business Information System (ABIS).

Waller, L., **Johnson, D.**, Kennedy, S. (2021). Digital Transformation in Higher Education: Lessons Learnt and Good Practices for Leading Digital Transformation Initiatives in Universities.

## **WORKS IN PROGRESS**

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**Johnson, D.**, Neshkova, M. (2022). Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations.

**Johnson, D.** (2022). Making bureaucratic encounters less burdensome: Administrative burden, citizen co-production, and social equity.

Johnson, D. Waller, L. (2022). *Digital Transformation and Public Policy: Lessons and Leanings*.

## CONSULTING AND RESEARCH

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<b>Institution:</b>	<b>Jamaica National Bank</b>
<b>Project:</b>	Market research for bank's rollout of money services product 2017
<b>Capacity:</b>	Project Manager
<b>Institution:</b>	<b>The British Council Jamaica</b>
<b>Project:</b>	Youth Entrepreneurship: An Evaluation of Social Enterprise in Jamaican Secondary Schools, October 2016
<b>Capacity:</b>	Data Analyst
<b>Institution:</b>	<b>Organization of American States</b>
<b>Project:</b>	Data Analysis for Local Projects, 2015
<b>Capacity:</b>	Consultant
<b>Institution:</b>	<b>Jamaica Social Investment Fund (JSIF), European Union (EU) Poverty Reduction Program (PRP).</b>
<b>Project:</b>	Poverty Reduction Program Impact Assessment, 2015
<b>Capacity:</b>	Data Analyst
<b>Institution:</b>	<b>Ministry of Agriculture, the Agro-Investment Cooperation, Inter-American Development Bank (IADB) Funded.</b>
<b>Project:</b>	Baseline Study on the Knowledge, Attitude, Awareness and Practices among consumers and informal food vendors across Jamaica, 2012
<b>Capacity:</b>	Data Analyst
<b>Institution:</b>	<b>Jamaica Library Service, Bill and Melinda Gates Funded Project</b>
<b>Project:</b>	Using Technology to Empower Individuals and Communities for Development. Consulting service to undertake a Needs Assessment Baseline Impact Study and Two Sub subsequent Impact Studies, 2014
<b>Capacity:</b>	Data Analyst
<b>Institution:</b>	<b>Ministry of Agriculture, the Agro-Investment Cooperation, Inter-American Development Bank (IADB) Funded.</b>
<b>Project:</b>	Baseline Study on the Knowledge, Attitude, Awareness and Practices among consumers and informal food vendors across Jamaica, 2012
<b>Capacity:</b>	Data Analyst

## STATE BOARD APPOINTMENTS

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2016	<b>Board Director</b> eGov Jamaica
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2021 **Board Member**  
Southeast Regional Health Authority (SERHA)

2022 **Board Member**  
Jamaica Broadcasting Commission

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**SERVICE TO THE UNIVERSITY AND ACADMEIC COMMUNITY**

2023 **Asia Pacific Journal of Public Administration**  
Reviewer

2022 **Director**  
Parliamentary Internship Program (University of the West Indies)

2022 **Director**  
Research Seminar/Colloquium (University of the West Indies Department of Government)

2022 **Director**  
Research Day Committee University of the West Indies Department of Government

2022 **Public Performance and Management Review (PPMR)**  
Reviewer

2019 **Academy of Management (AOM)**  
Reviewer: Conference papers

2016 **Director**  
Leadership Academy (University of the West Indies)

2016 **Board Chairman**  
UWI-OneLife (University of the West Indies)

2014 **University of the West Indies High Achievers Society**  
Vision 2030- The Youth Perspective Forum  
*Project Manager*

2013 **Florida State University**  
Beyond Borders Cultural Exchange Program  
*Program Participant*

**Post Graduate Research Papers Supervised**

- 2022            **Research Supervisor- M.Sc.**  
*Assessing the Intersection of Digital Transformation and Political and Public Administration Outcomes: A Comparison of the Global North and South*  
**Ashera Barron- The University of the West Indies, Mona**
- 2023            **Research Supervisor- M.Sc.**  
*Gentrification and Jamaica: Understanding the Role of Housing Developers in Displacement among Middle-Income Earners.*  
**Sasheka Bryan- The University of the West Indies, Mona**

**Post Graduate Research Papers/Defense Examined**

- 2023            **Examiner- PhD**  
*An Exploration of Factors Influencing Tax Avoidance by SMEs in Jamaica*  
**Kesha Christie - University of Sunderland**
- 2023            **Examiner- PhD**  
*Is the Jamaican Tourism Industry ready to adopt Enterprise Risk Management (ERM): A Case Study of the Jamaican Reality*  
**Natasha Grant- University of Sunderland**

**SERVICE TO THE COMMUNITY**

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- 2017            **United States Embassy, Jamaica**  
 Anti-Corruption Roundtable  
*Project Manager*
- 2014            **Government of Jamaica, National Youth Conference**  
 National Youth Conference  
*Head of Secretariat*
- 2013            **Harvard National Resolution Project Social Venture Forum**  
 Social Resolution Project  
*Presenter*
- 2013            **America’s Second Harvest of the Big Bend- Tallahassee, Florida**  
 Global Outreach  
*Volunteer*
- 2004            **Premier Family Life Ministries, Plainfield New Jersey**  
 Jamaica Outreach Hurricane Relief Project  
*Project Coordinator and Volunteer*

## TEACHING

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### The University of the West Indies, Mona

#### Masters Courses

GOVT 6076 *Quantitative Research Methods*, Fall 17

GOVT 6077 *Qualitative Research Methods*, Spring 18

HRNM 6401 *Human Resource Development Statistics I*, Spring 18 (**Instructor of Record**)

#### Undergraduate Courses

GOVT 2010 *Delinquency and Juvenile Justice*, Fall 15 (**Instructor of Record**)

GOVT 3010 *Punishment and Corrections*, Spring 16

GOVT 2011 *Criminal Justice Systems*, Fall 16, 17, 18; Spring 16, 17

GOVT 2044 *Research Methods in Governance I*, Fall 15, 16, 17

GOVT 2054 *Research Methods in Governance II*, Spring 16, 17, 18

GOVT 2267 *Political Sociology of the Caribbean*, Fall 22 (**Instructor of Record**)

GOVT 2027 *Comparative Politics of Industrial Societies*, Fall 22 (**Instructor of Record**)

GOVT 1001 *Introduction to Political Philosophy*, Spring 23 (**Instructor of Record**)

GOVT 3012 *Contemporary Issues of Industrial Societies*, Spring 23 (**Instructor of Record**)

### Florida International University

#### PhD Courses

PAD 7705 *Applied Quantitative Analysis*, Fall 20

#### Masters Courses

PAD 6726 *Applied Research Methods for Accountability in Public and Non-Profit Organizations*, Fall 20; Spring 21

PAD 5460 *Productivity Improvement*, Summer 21

#### Undergraduate Courses

PAD 4934 *Integrative Seminar in Public Policy & Service*, Summer 21 (**Instructor of Record**)

## CONFERENCES

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2022

### Association for Public Policy Analysis and Management

**Conference paper:** *Political Origins of Administrative Burdens, Bureaucratic Discretion, and Vulnerable Populations*

**Panel:** *Unburdening the Public: Alleviating Administrative Burdens for Those Most Affected*

- 2018      **Government of Jamaica/University of the West Indies**  
Governance For Tomorrow Conference  
*Head of Secretariat*
- 2015      **Harvard National Model United Nations Conference**  
*Head Delegate- The University of the West Indies*
- 2014      **Government of Jamaica, National Youth Conference**  
National Youth Conference  
*Head of Secretariat*

#### **INVITED SPEECHES AND TALKS**

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- 2020**      **The University of the West Indies, Mona**  
*“Quantitative Research: Its philosophical underpinnings and importance to social policy”*
- 2019**      **The University of the West Indies, Mona**  
*“Qualitative research and its impact on solving wicked problems”*

#### **AWARDS AND TITLES**

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- 2018      Unites States Government  
**Fulbright Scholar Recipient**
- 2016      British Embassy, Jamaica  
**Rhodes Scholar Finalist**
- 2014      **The University of the West Indies**  
Valedictorian
- 2014      Harvard National Model United Nations Conference  
**Honorable Mention- Summit of the 61<sup>st</sup> Session**
- 2013      The University of the West Indies  
**The Nethersole Award- Political Science**
- 2013      The University of the West Indies  
**Carl Stone Award- Research Methods**
- 2013      The University of the West Indies  
**Rupert Lewis Award- Caribbean Political Thought**
- 2011      St. George’s College  
**Valedictorian**



- 2011 St. George's College  
**Inductee Sigma Gamma Kappa Honor Society**
- 2011 St. George's College  
**Award- Excellence in Leadership and Student Governance**
- 2011 St. George's College  
**The Pedro Arrupe, S.J., Award for excellence in concern for Leadership and Social Justice**
- 2011 Burger King Jamaica  
**Rodwell Lake Scholarship- Excellence in Leadership and Academics**
- 2009 St. George's College  
**Paul Henry Scholarship- Excellence in Leadership and Academics**
- 2007 Optimist International  
**Winner- Optimist International Oratorical Competition**

## **TRAINING AND PROFESSIONAL CERTIFICATIONS**

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**2022- Florida International University/National Science Foundation**  
*Data Sciences for Public Policy*

**2019 Florida International University**  
*Executive Diploma- Artificial Intelligence and Governance*

**2018- UN Women**  
Certified as trained personnel in Safety and Sexual Health

**2016- Office of Student Services and Development- UWI**  
Trained Resident Advisor in student services and development with specializations in student developmental program planning and delivery.

**2015- UWI-Mona Model United Nations Assembly**  
Trained United Nations delegate

**2015- Toastmasters International**  
certified as a competent communicator with specializations in public speaking and debating

## **SKILLS AND PROFICIENCIES**

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- Statistical Package for the Social Sciences (SPSS)

- STATA
- NVIVO
- ArcGIS
- Microsoft Office Suite
- Public Speaking and Oratory
- Motivational Speaking